

### **Report to PVFM**

## **Council Performance Report March 2020**

#### **Portfolio Holder:**

Councillor Sean Fielding, Leader of the Council

#### Officer Contact: Matt Drogan, Head of Strategy and Performance

**Report Author:** Matt Drogan, Head of Strategy and Performance **Email:** matthew.drogan@oldham.gov.uk

#### Date: 25 June 2020

#### **Reason for Decision**

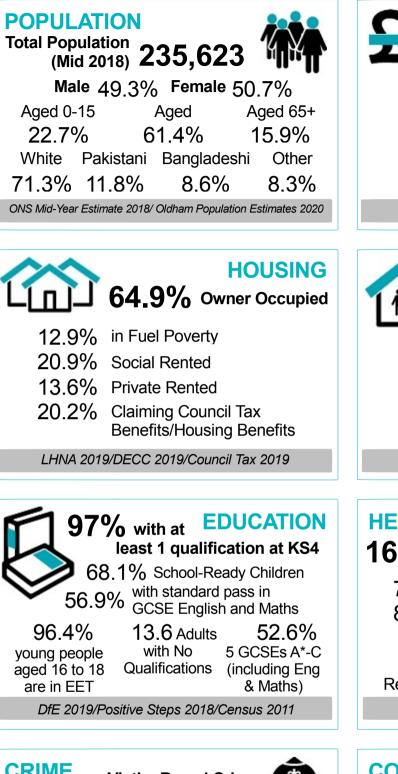
The purpose of this report is to allow:

- The review of Council Performance for March 2020
- The scrutiny of areas of underperformance as appropriate

#### Recommendations

- To note areas of good performance
- Agree improvement plans for any areas of under performance.

## **Oldham Profile in Numbers**



### CRIME 124

Victim Based Crimes (per 1,000 of the Population)



- 2.5 Robbery of Personal Propert
- 7.5 Residential Burglary Rate
- 12.1 Vehicle Offences Rate
- 39.2 Violence Against the Person Rate

ONS 2019

### **INCOME & BENEFITS**

# Median Household £21,752

- 70.5% Employment Rate 12.2% Out of Work Benefits
  - 4.5% Unemployment
  - 5.8% ESA Benefits

CACI 2019/Census 2011/DWP 2019



#### HOUSEHOLD INFO Number of Households 97,219

30.3% Single Person Households
13.1% Lone Parent Households
7.5% Overcrowded Households
60.7% with No Children

OMBC Council Tax 2020/Census 2011

### HEALTH





77.4 vrs Male Life Expectancy 81.2 vrs Female Life Expectancy 18.0% Currently Smoke Obese Children Reception: 10.6% Year 6: 23.0%

Public Health England/Census 2011

### COMMUNITY

Satisfied with Local Area

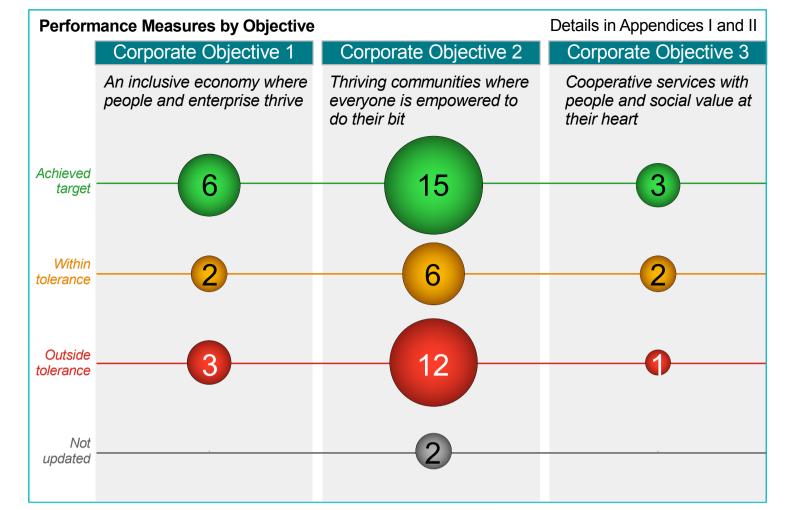


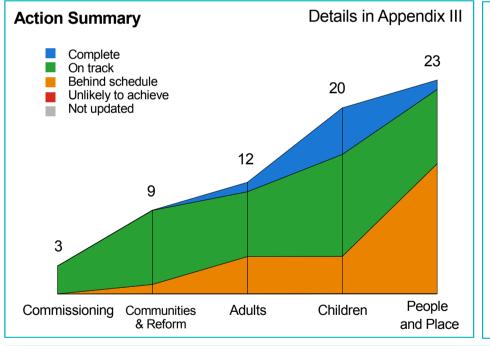
38% Volunteered in Last 12 Months

- 31% Local Election Turnout
- 26% Feel Involved in Community

YYC 2013 / UK Electoral Commision 2018

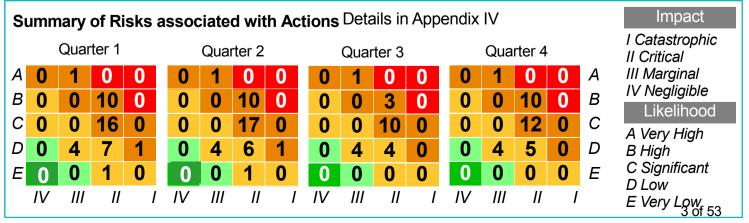
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#### Comment

As anticipated, performance at Quarter 4 has been affected by the impact of Covid-19. A number of actions have fallen behind schedule, as outlined from pages 18-35 and the measures and action trend charts on page 4. A review of achieve-ability is currently taking place, given the ongoing impact of Covid-19 on service delivery.



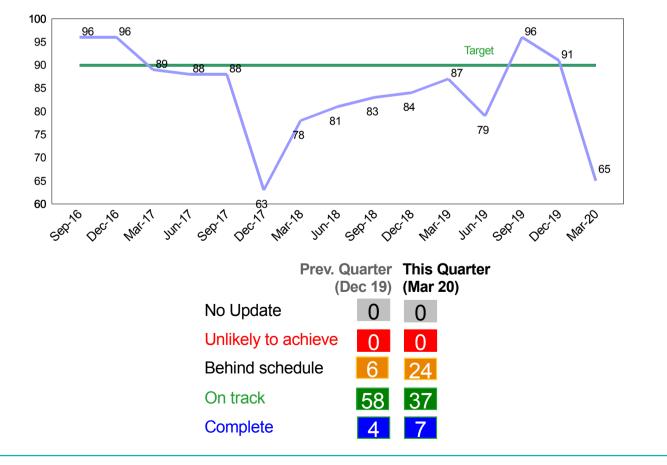
#### **RAG-rated Performance Measure Trend (March 2020)**

Performance Measures that achieved their target as a percentage of all reported Performance Measures. The aim is for 60% or more of the Performance Measures to have met their target.



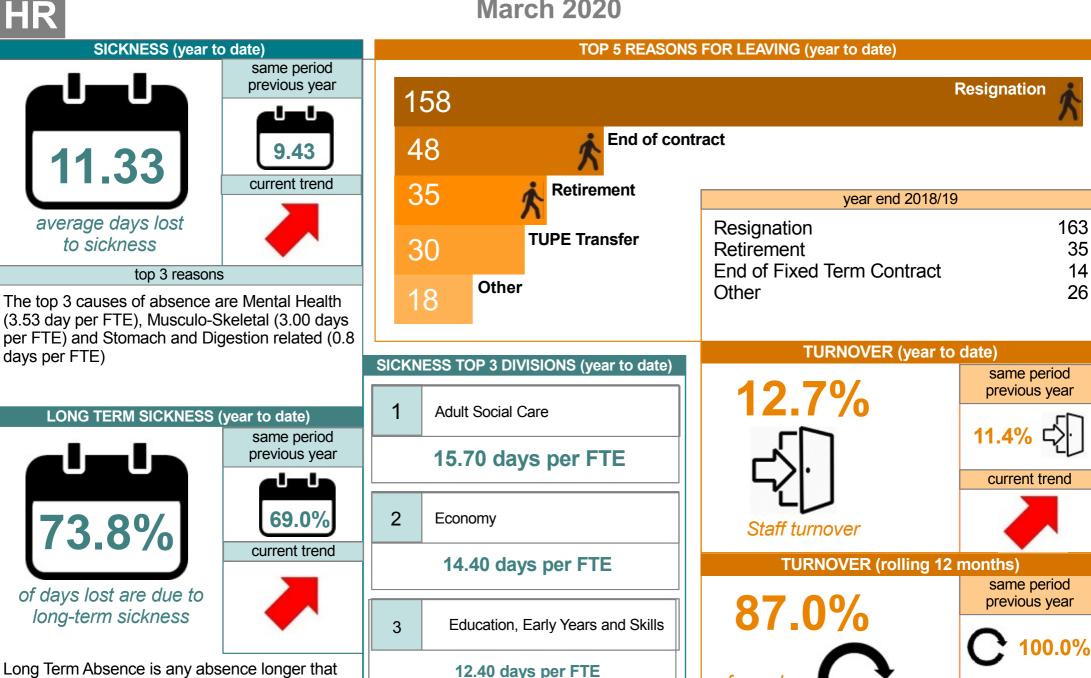
#### Action Trend (March 2020)

Corporate Actions that are on track or completed as a percentage of all reported Corporate Actions. The aim is for 90% or more of the Corporate Actions to be on track or complete.



HR

## **March 2020**



Long Term Absence is any absence longer that 20 working days in duration

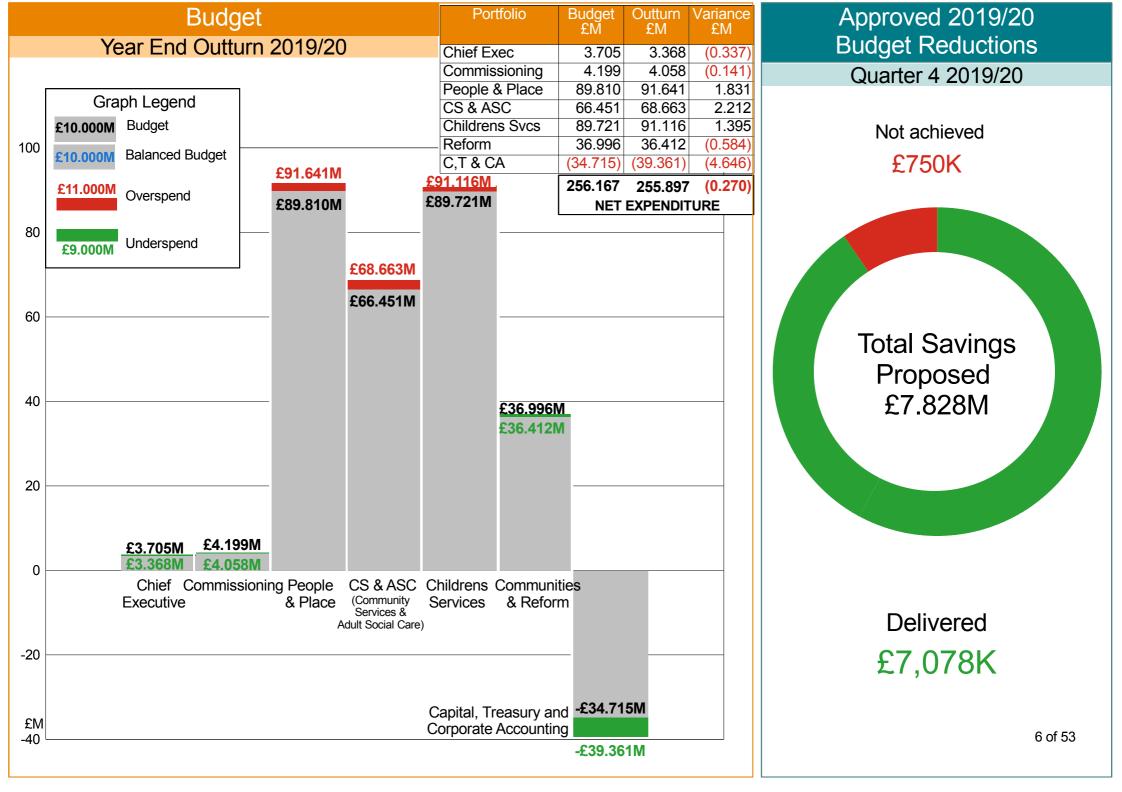
> Average days FTE per employee is calculated by total sick days in the service since the start of the year divided by total number of FTE. Smaller service's figures may be more disproportionately affected by individual instances of long terms absence

of people

still in post

after 12 months

current trend



#### Appendices

- I Corporate Measure detail
- Il Corporate Plan Actions detail
- III Red Corporate Measure Follow-up Action(s)
- IV Risks associated with Actions
- V Amendments

#### **Appendix I - Corporate Measure Detail** Measure Name Portfolio Notes GMCA 2018/19 Admir Previous Current **Current Month Actual and Status** Year End Priority Average Year End Period Month Ambition tolerance LEGEND • on or better than target Outturn Target (Fiaure) & • within tolerance Outturn (+-5%) of target) worse than tolerance (Colour) START WELL : Children and Young people get the best start in life and make the most of their education M730(CP) Percentage of Cllr S 62.8% 64.0% Annual (Prev Yr) 64.0% 1 pupils achieving the Mushtag national standard in ACTUAL reading, writing and 62.8% 62 mathematics at the end TARGET of Key Stage 2 61.0% M729(CP) Percentage of Cllr S Annual 91.5% (Prev Yr) 92.0% 1 92.0% children receiving their Mushtag 1-3 preference of school ACTUAL place for the September 91.5% 92.2 intake in Reception and TARGET Year 7 92.0% M722(CP) Percentage of Cllr S (Prev Mth) 81.0% Monthly 78.5% 81.0% V pupils in Mushtag ACTUAL good/outstanding Oldham schools 78.6% TARGET 81.0% M716(CP) Timeliness of Cllr S Quarterly 59.0% 98.2% (Prev Qtr) 70.0% 1 quality EHC plans: Mushtag Percentage completed ACTUAL within 20 weeks over 12 81.3% TARGET months 70.0% M700(CP) Attendance Cllr S 95.2% 95.2% Annual 95.8% (Prev Yr) 1 rates in Oldham Primary Mushtag and Secondary Schools ACTUAL 95.8% 95. TARGET 96.0% (Prev Mth) M683 Percentage of Cllr A Monthly 83.4% 90.0% 90.0% 81.6% 1 ICPCs that take place Chaddert 100 60 70 within 15 working days of ACTUAL on a strategy discussion, or 82.0% 80. the strategy discussion TARGET at which section 47 90.0% enquiries were initiated if more than one has been held (rolling 12 months)

| Admin<br>Priority | Measure Name   | Portfolio                | Notes     | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                                      | Current<br>Month<br>Target | Current Month Actual and Status                                 | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|--|--------------------------|-----------|-----------------|--------------------------------|---|----------------------------|---|---|
|                   | M657(CP) Percentage of<br>children who pass the<br>Year 1 Phonics<br>screening test.   | Cllr S<br>Mushtaq        | Annual    |                 | 77.5%                          | (Prev Yr)<br>ACTUAL<br>77.5%<br>TARGET<br>80.0%         | 80.0%                      | 0 10 20 30 40 50 60 70 80 90                                    | 80.0%   |
|                   | M649(CP) Percentage<br>take up of 2 year-old<br>children benefitting from<br>funded early education<br>places                            | Cllr S<br>Mushtaq        | Bi-Annual |                 | 69.1%                          | (Prev<br>6-month)<br>ACTUAL<br>87.3%<br>TARGET<br>85.0% | 85.0%                      |   | 85.0%   |
|                   | M648(CP) % of children<br>who have reached a<br>Good Level of<br>Development (GLD) at<br>the end of the Early<br>Years Foundation Stage. | Cllr S<br>Mushtaq        | Annual    |                 | 64.1%                          | (Prev Yr)<br>ACTUAL<br>64.1%<br>TARGET<br>66.0%         | 68.0%                      |   | 68.0%   |
|                   | M640(CP) Percent of 16<br>to 17 year olds who are<br>not in education,<br>employment or training<br>(NEET)                               | Cllr S<br>Mushtaq        | Monthly   | 3.3%            | 3.8%                           | (Prev Mth)<br>ACTUAL<br>3.4%<br>TARGET<br>3.5%          | 3.5%                       |   | 3.5%  |
|                   | M619 Percentage of<br>Care Leavers age 17-21<br>in Education,<br>Employment or Training  | Cllr A<br>Chaddert<br>on | Monthly   | 87.1%           | 57.4%                          | (Prev Mth)<br>ACTUAL<br>70.0%<br>TARGET<br>70.0%        | 70.0%                      | 0 10 20 30 40 50 60 70 80                                       | 70.0%   |
|                   | M639(CP) Achieve the<br>expected standard for<br>the childhood<br>immunisation<br>programme as indicated<br>by uptake of MMR at age<br>5 | Cllr Z<br>Chauhan        | Quarterly |                 | 96.4%                          | (Prev Qtr)<br>ACTUAL<br>96.9%<br>TARGET<br>95.0%        | 95.0%                      |   | 95.0%   |
|                   | M655(CP) Percentage of<br>children seen in the<br>previous 12 months by<br>an NHS dentist  | Cllr Z<br>Chauhan        | Quarterly |                 | 64%                            | (Prev Qtr)<br>ACTUAL<br>64%<br>TARGET<br>60%            | 60%                        | 0 10 20 30 40 50 60 70<br>0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 60%<br>of 53  |

| Admin<br>Priority | Measure Name  | Portfolio                | Notes     | Average Y | 2018/19<br>/ear End<br>Outturn | Previous<br>Period                                     | Current<br>Month<br>Target | Current Month Actual and Status  | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|---|--------------------------|-----------|-----------|--------------------------------|--|----------------------------|----------------------------------|---|
|                   | M656(CP) Percentage of<br>Health Visitor mandated<br>reviews completed within<br>timescale  | Cllr Z<br>Chauhan        | Quarterly | Ν         | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>88.2%<br>TARGET<br>88.0%       | 88.0%                      | 0 10 20 30 40 50 60 70 80 90     | 88.0%   |
|                   | M738(CP) Participation<br>of 17 year olds in<br>education or training<br>(counted as Year 12 year<br>group under CCIS)  | Cllr S<br>Mushtaq        | Monthly   |           | 93.60%                         | (Prev Mth)<br>ACTUAL<br>95.40%<br>TARGET<br>95.00%     | 95.00%                     | 0 10 20 30 40 50 60 70 80 90 100 | 95.00%  |
|                   | M804(CP) Percentage of<br>young people who<br>achieve level 5+ in both<br>English and mathematics<br>at KS4   | Cllr S<br>Mushtaq        | Annual    |           | 35.8%                          | (Prev Yr)<br>ACTUAL<br>35.8%<br>TARGET<br>37.2%        | 37.2%                      |                                  | 37.2%   |
|                   | M941(CP) Average time<br>between a child entering<br>care and moving in with<br>its adoptive family, for<br>children who have been<br>adopted (days) per year | Cllr A<br>Chaddert<br>on | Monthly   | 4         | 145 days                       | (Prev Mth)<br>ACTUAL<br>472 days<br>TARGET<br>426 days | 426 days                   |                                  | 426 days  |

| Admin<br>Priority | Measure Name   | Portfolio          | Notes     | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                                 | Current<br>Month<br>Target | Current Month Actual and Status  | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|--|--------------------|-----------|-----------------|--------------------------------|--|----------------------------|--|---|
| LIVE              | WELL : Adults of w   | orking a           | age bene  | fit from        | inclusive                      | growth,  | live wel                   | I and are empowered to do their bit  |   |
| ~                 | M636(CP) Percentage<br>who quit smoking at 4<br>weeks  | Cllr Z<br>Chauhan  | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>46.1%<br>TARGET<br>50.0%   | 50.0%                      |  | 50.0%   |
| V                 | M408(CP) Total new<br>homes built  | Cllr H<br>Roberts  | Quarterly | 709             | 287                            | (Prev Qtr)<br>ACTUAL<br>583<br>TARGET<br>337       | 450                        | o 100 200 300 400 500 600 700  | 450   |
| ~                 | M356(CP) Number of<br>work related<br>opportunities created by<br>Get Oldham Working                                   | Cllr S<br>Mushtaq  | Monthly   |                 | 5,905                          | (Prev Mth)<br>ACTUAL<br>7,967<br>TARGET<br>5,875   | 6,000                      | 0 1.000 2.000 3.000 4.000 5.000 6.000 7.000 8.000 9.000  | 6,000   |
|                   | M63(CP) Number of<br>visitors to Gallery<br>Oldham   | Cllr S<br>Fielding | Quarterly |                 | 93,578                         | (Prev Qtr)<br>ACTUAL<br>85,291<br>TARGET<br>61,500 | 75,000                     | NO UPDATE THIS QUARTER DUE TO COVID-19 AND RESULTING CLOSURE OF GALLERY OLDHAM<br>THIS MEASURE EXCEEDED THE YEAR END TARGET AT QUARTER 3     | 75,000  |
|                   | M69(CP) Number of<br>library visits per 1000<br>population. To library<br>service points - not<br>including web visits | Cllr S<br>Fielding | Monthly   |                 | 5,594                          | (Prev Mth)<br>ACTUAL<br>5,341<br>TARGET<br>5,774   | 5,774                      | 0 1.000 2.000 3.000 4.000 5.000 6.000<br>  | 5,774   |
|                   | M197(CP) Number of<br>visits to OCL Leisure<br>Centres per 1000<br>population  | Cllr Z<br>Chauhan  | Quarterly |                 | 5,324                          | (Prev Qtr)<br>ACTUAL<br>4,063<br>TARGET<br>3,975   | 5,300                      | NO UPDATE THIS QUARTER DUE TO COVID-19 AND RESULTING CLOSURE OF LEISURE CENTRES<br>BASED ON PREVIOUS PERFORMANCE, ON TRACK TO ACHIEVE TARGET | 5,300   |
|                   | M256(CP) Number of life<br>long learning enrolments  | Cllr S<br>Mushtaq  | Monthly   |                 | 6,300                          | (Prev Mth)<br>ACTUAL<br>4,757<br>TARGET<br>4,250   | 4,500                      |  | 4,500<br>of 53  |

| Admin<br>Priority | Measure Name  | Portfolio         | Notes     | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                               | Current<br>Month<br>Target | Current Month Actual and Status (Fig   | ear End<br>mbition<br>gure) &<br>outturn<br>Colour) |
|-------------------|---|-------------------|-----------|-----------------|--------------------------------|--|----------------------------|--|---|
|                   | M357a(CP) Number of<br>Get Oldham Working<br>related Job opportunities<br>filled                | Cllr S<br>Mushtaq | Monthly   |                 | 3,386                          | (Prev Mth)<br>ACTUAL<br>4,519<br>TARGET<br>3,329 | 3,400                      | 0 500 1.000 1.500 2.000 2.500 3.000 3.500 4.000 4.500 5.000<br>4.500 5.000<br>4.500 5.000<br>5.000 | 3,400   |
|                   | M409(CP) Percentage of<br>completed homes that<br>are affordable                                | Cllr H<br>Roberts | Quarterly | 17.0%           | 9.4%                           | (Prev Qtr)<br>ACTUAL<br>25.6%<br>TARGET<br>25.0% | 25.0%                      | 0 5 10 15 20 25 30   | 25.0%   |
|                   | M548(CP) Proportion of<br>adults with learning<br>disabilities in paid<br>employment in England | Cllr Z<br>Chauhan | Quarterly | 5.6%            | 2.5%                           | (Prev Qtr)<br>ACTUAL<br>3.2%<br>TARGET<br>4.0%   | 4.0%                       | 4<br>00 05 10 15 20 25 30 35 40 45<br>20<br>25 30 35 40 45<br>20<br>25 30 35 40 45                 | 4.0%  |
|                   | M659(CP) Percent of<br>NHS Health Checks<br>offered which were taken<br>up in the Quarter       | Cllr Z<br>Chauhan | Quarterly |                 | 44.3%                          | (Prev Qtr)<br>ACTUAL<br>50.2%<br>TARGET<br>50.0% | 50.0%                      |  | 0.0%  |
|                   | M715(CP) Annual EHCP<br>(SEND) statutory reviews<br>completed within legal<br>time frame        | Cllr S<br>Mushtaq | Monthly   |                 | New<br>Measure                 | (Prev Mth)<br>ACTUAL<br>56.9%<br>TARGET<br>70.0% | 70.0%                      | 0 10 20 30 40 50 60 70 80<br>45 N  | ′0.0%   |

| Admin<br>Priority |  | Portfolio         | Notes        | GMCA<br>Average | 2018/19<br>Year End<br>Outturn |  | Current<br>Month<br>Target | Current Month Actual and Status                      | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|--|-------------------|--------------|-----------------|--------------------------------|--|----------------------------|--|---|
| AGE               | WELL : Older peop  | le live fu        | ılfilling li | ves and         | form pa                        | rt of an e   | ngaged                     | and resilient community                              |   |
|                   | M565(CP) Delayed days<br>(per 100,000 of the<br>population) aged 18+<br>attributable to social care<br>in England            | Cllr Z<br>Chauhan | Monthly      |                 | 507 days                       | (Prev Mth)<br>ACTUAL<br>425 days<br>TARGET<br>550 days | 600 days                   | o 100 200 300 400 500 600 700<br>401 401 500 600 700 | 600 days  |
|                   | M543(CP) Number of<br>individuals (65+) in a<br>permanent residential or<br>nursing placement – per<br>10,000 population 65+ | Cllr Z<br>Chauhan | Monthly      |                 | 209                            | (Prev Mth)<br>ACTUAL<br>199<br>TARGET<br>201           | 201                        | o ŝo 100 150 200 250                                 | 201   |
|                   | M863(CP) Percent of<br>eligible adults aged 65+<br>who have received the<br>flu vaccine                                      | Cllr Z<br>Chauhan | Quarterly    | 75.4%           | 72.1%                          | (Prev Qtr)<br>ACTUAL<br>72.8%<br>TARGET<br>75.0%       | 75.0%                      | 0 10 20 30 40 50 60 70 80<br>                        | 75.0%   |

| Admin<br>Priority |   | Portfolio                | Notes                    | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                                 | Current<br>Month<br>Target | Current Month Actual and Status    | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|---|--------------------------|--------------------------|-----------------|--------------------------------|--|----------------------------|------------------------------------|---|
| PLA               | CE : An organisation  | n that w                 | orks coo                 | perative        | ly with re                     | esidents   | and part                   | ners to deliver for Oldham         |   |
| ~                 | M915(CP) Customer<br>satisfaction (Contact<br>Centre)   | Cllr A<br>Jabbar         | Monthly                  |                 |                                | (Prev Mth)<br>ACTUAL<br>96.00%<br>TARGET<br>94.00% |                            |                                    | 94.00%  |
| ~                 | M631 Early Help -<br>Proportion of cases<br>where at least one<br>individual shows an<br>improvement in one or<br>more assessed scores<br>(rolling 12 months) | Cllr A<br>Chaddert<br>on | Monthly                  |                 | 66.4%                          | (Prev Mth)<br>ACTUAL<br>58.2%<br>TARGET<br>65.0%   | 65.0%                      | 0 10 20 30 40 50 60 70<br>g        | 65.0%   |
| V                 | M501(CP) Percentage of<br>Household waste sent for<br>Reuse, Recycling or<br>Composting   | Cllr A Ur<br>Rehman      | Monthly                  | 49.33%          | 40.35%                         | (Prev Mth)<br>ACTUAL<br>37.21%<br>TARGET<br>39.00% | 43.00%                     | 0 5 10 15 20 25 30 35 40 45        | 44.74%  |
| ~                 | M275(CP) Percentage of<br>minor planning<br>applications determined<br>in time  | Cllr H<br>Roberts        | Quarterly                |                 | 96.0%                          | (Prev Qtr)<br>ACTUAL<br>95.0%<br>TARGET<br>80.0%   | 80.0%                      | 0 10 20 30 40 50 60 70 80 90       | 80.0%   |
|                   | M126(CP) Percentage<br>CO2 reduction on 1990<br>baseline  | Cllr A<br>Jabbar         | Annual 3yr<br>in arrears |                 | 43.4%                          | (Prev Yr)<br>ACTUAL<br>43.4%<br>TARGET<br>40.0%    |                            |                                    | 41.6%   |
|                   | M274(CP) Percentage of<br>major planning<br>applications determined<br>in time  | Cllr H<br>Roberts        | Quarterly                |                 | 100.0%                         | (Prev Qtr)<br>ACTUAL<br>100.0%<br>TARGET<br>80.0%  | 80.0%                      | 0 10 20 30 40 50 60 70 80 90 100   | 80.0%   |
|                   | M333(CP) Percentage<br>Council spend in Oldham  | Cllr A<br>Jabbar         | Monthly                  |                 | 61.55%                         | (Prev Mth)<br>ACTUAL<br>62.00%<br>TARGET<br>60.00% | 60.00%                     | 0 10 20 30 40 50 60 70<br>9 5 14 c | 60.00%<br>of 53   |

| Admin<br>Priority | Measure Name   | Portfolio           | Notes     | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                            | Current<br>Month<br>Target | Current Month Actual and Status (Fi | ear End<br>mbition<br>igure) &<br>Outturn<br>Colour) |
|-------------------|--|---------------------|-----------|-----------------|--------------------------------|---|----------------------------|-------------------------------------|--|
|                   | M393(CP) Number of<br>businesses supported<br>after being successfully<br>included in a referral<br>package / programme.     | Cllr S<br>Fielding  | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>259<br>TARGET<br>225  | 300                        |                                     | 300  |
|                   | M493(CP) Streets and grounds inspection issues   | Cllr A Ur<br>Rehman | Monthly   |                 | 17%                            | (Prev Mth)<br>ACTUAL<br>16%<br>TARGET<br>21%  | 21%                        |                                     | 21%  |
|                   | M494(CP) Number of<br>food hygiene inspections   | Cllr A Ur<br>Rehman | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>555<br>TARGET<br>761  | 1,070                      |                                     | 1,070  |
|                   | M890(CP) Highways:<br>Classified Network<br>Surface Condition<br>(Percentage of principal<br>roads requiring<br>maintenance) | Cllr A Ur<br>Rehman | Annual    |                 | 7.0%                           | (Prev Yr)<br>ACTUAL<br>6.0%<br>TARGET<br>6.0% | 4.0%                       |                                     | 4.0%   |

| Admin<br>Priority | Measure Name  | Portfolio                | Notes     | GMCA<br>Average | 2018/19<br>Year End<br>Outturn | Previous<br>Period                                      | Current<br>Month<br>Target | Current Month Actual and Status                      | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|---|--------------------------|-----------|-----------------|--------------------------------|---|----------------------------|--|---|
| WEL               | L LED : Oldham has  | s an incl                | usive ec  | onomy,          | thriving                       | commun  | ities and                  | residents who are independent, resilient and engaged |   |
| V                 | S202(CP) Council<br>Sickness Absence  | Cllr A<br>Jabbar         | Monthly   | 10.0<br>days    | 9.5 days                       | (Prev Mth)<br>ACTUAL<br>10.5 days<br>TARGET<br>5.5 days | 6.0 days                   |  | 6.0 days  |
| ~                 | M664 Percentage of<br>referrals which are<br>repeat referrals to<br>Children's Social Care<br>(rolling 12 months)                                   | Cllr A<br>Chaddert<br>on | Monthly   | 24.4%           | 25.6%                          | (Prev Mth)<br>ACTUAL<br>25.8%<br>TARGET<br>17 - 21.9%   | 17.0%                      | 0 5 10 15 20 25 30                                   | 17 -<br>21.9%   |
|                   | M340(CP) Percent of<br>Internal Audit Opinions<br>resulting in Weak,<br>Inadequate, Limited<br>Assurance  | Cllr A<br>Jabbar         | Quarterly |                 | 13%                            | (Prev Qtr)<br>ACTUAL<br>13%<br>TARGET<br>15%            | 15%                        |  | 15%   |
|                   | M365(CP) Percentage of<br>Council annual<br>apprentice levy<br>distributed to employers<br>and apprenticeship<br>training agencies within<br>Oldham | Cllr A<br>Jabbar         | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>15.9%<br>TARGET<br>7.0%         | 13.0%                      |  | 13.0%   |
|                   | M566(CP) Percentage of<br>care home beds rated as<br>`Good` or `Outstanding`<br>(NW ADASS CQC Data<br>reports)                                      | Cllr Z<br>Chauhan        | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>78.6%<br>TARGET<br>78.0%        | 80.0%                      | 0 10 20 30 40 50 60 70 80 90                         | 80.0%   |
|                   | M567(CP) Percentage of<br>community based<br>providers rated as 'Good'<br>or Outstanding  | Cllr Z<br>Chauhan        | Quarterly |                 | New<br>Measure                 | (Prev Qtr)<br>ACTUAL<br>85.7%<br>TARGET<br>91.0%        | 93.0%                      |  | 93.0%   |
|                   | M682 Children's Social<br>Care – Percentage of<br>completed assessments<br>to timescale (rolling 12<br>months)                                      | Cllr A<br>Chaddert<br>on | Monthly   | 87.1%           | 81.1%                          | (Prev Mth)<br>ACTUAL<br>71.2%<br>TARGET<br>85.0%        | 85.0%                      | 0 10 20 30 40 50 60 70 80 90<br>                     | 85.0%<br>of 53  |

| Admin<br>Priority | Measure Name   | Portfolio        | Notes   | GMCA<br>Average | Outturn | Previous<br>Period                                 | Current<br>Month<br>Target |   |    |    | Cur | rent Mc | onth Act | ual and | l Status |    |    |                | Year End<br>Ambition<br>(Figure) &<br>Outturn<br>(Colour) |
|-------------------|--|------------------|---------|-----------------|---------|--|----------------------------|---|----|----|-----|---------|----------|---------|----------|----|----|----------------|---|
|                   | S357(CP) Percentage of<br>council tax in year<br>collected of the total<br>owed (cumulative)                     | Cllr A<br>Jabbar | Monthly | 95.03%          | 94.46%  | (Prev Mth)<br>ACTUAL<br>92.53%<br>TARGET<br>93.23% | 94.60%                     | o | 10 | 20 | 30  | 40      | 50       | 60      | 70       | 80 | 90 | 100<br>94      | 94.60%  |
|                   | S368(CP) Percentage of<br>national non domestic<br>rates (NNDR) collected<br>in year as a % of the<br>total owed | Cllr A<br>Jabbar | Monthly | 96.73%          | 97.22%  | (Prev Mth)<br>ACTUAL<br>93.55%<br>TARGET<br>93.54% | 97.18%                     | o | 10 | 20 | 30  | 40      | 50       | 60      | 70       | 80 | 90 | 100<br>95<br>2 | 97.18%  |

#### Appendix II - Corporate Plan Actions Detail

| Appe  | ndix II - Corporate Plan Actions D   | elali              |                   |                              |            |                                  |   |                 |                                   |
|-------|--|--------------------|-------------------|------------------------------|------------|----------------------------------|---|-----------------|-----------------------------------|
| Ref   | Actions<br>Complete Behind Schedule<br>On track Unlikely to achieve  | Action<br>Updater  | Cabinet<br>Member | Date<br>Comments<br>Reviewed | Due Date   | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner | Director c<br>Approve -<br>Date s |
| Corpo | rate Objective 1 : An inclusive e  | economy            | where pe          | ople and                     | enterprise | e thrive                         |   |                 |                                   |
| DA113 | Engagement with GMHSP(Health and<br>Social Care Partnership) for the tender<br>for Supported Employment Service and<br>enable local improvement of<br>employment of people with Learning<br>Disabilities, Autism and Mental Health | Jayne<br>Ratcliffe | Cllr Z<br>Chauhan | 30/4/2020                    | 31/3/2020  | 30/6/2020                        | This is ongoing as part of the local<br>employment workstream within the GM LD<br>& Autism strategies workstream. The focus<br>at present is on linking with key employers<br>in Oldham to establish their position<br>regarding the employment of people with a<br>Learning Disability and/or Autism and if<br>they do not currently employ people what<br>support is needed to enable change. | Mark<br>Warren  | 30/4/2020                         |
| DC100 | Support Oldham Education Partnership<br>Board in prioritising all the<br>recommendations of Education & Skills<br>Commission   | Adrian<br>Calvert  | Cllr S<br>Mushtaq | 2/4/2020                     | 31/3/2020  | 30/6/2020                        | All of the work of the Oldham Education<br>Partnership, Local Authority and<br>Opportunity Area is integrated to ensure<br>that priorities are met in a cohesive manner<br>to ensure the best outcomes for the<br>children and young people in Oldham. The<br>exact work will have to be refocused due to<br>the Covid-19 situation and this will be<br>reviewed in due course.                 | Gerard<br>Jones | 30/4/2020                         |
| DC101 | Focus on raising standards in reading<br>writing, maths and phonics to level up<br>educational outcomes at the end of all<br>key stages  | Adrian<br>Calvert  | Cllr S<br>Mushtaq | 2/4/2020                     | 31/3/2020  | 30/6/2020                        | A range of projects have been in place<br>working with the Local Authority, Oldham<br>Education Partnership and Oldham<br>Opportunity Area. Outcomes for summer<br>2019 were positive. Given the current<br>Covid-19 situation we will not receive data<br>for 2020.  | Gerard<br>Jones | 30/4/2020                         |

| Ref   | Actions   | Action<br>Updater | Cabinet<br>Member | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date |   | Action<br>Owner | Director<br>Approve<br>Date |
|-------|---|-------------------|-------------------|------------------------------|-----------|----------------------------------|---|-----------------|-----------------------------|
| DC105 | Invest £37 million in new primary and secondary school facilities in order to meet demands on projected pupil need.   | Andy<br>Collinge  | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2020 | 30/9/2020                        | Risk is that there are a shortage of pupil<br>spaces. September 2020 taken care of, but<br>closure of small independent schools<br>permanently due to loss of income could<br>also negatively impact on managing this<br>priority.  | Gerard<br>Jones | 30/4/2020                   |
|       | Ensure all children are school ready<br>when they are due to start school   | Paula<br>Healey   | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2020 | 30/9/2020                        | Schools and settings closed on 23 March<br>2020 owing to Covid-19. This is likely to<br>have some longer term impact on our<br>target to match school readiness by 2021<br>owing to potential gaps in learning and<br>support that would have otherwise been in<br>place.   | Gerard<br>Jones | 30/4/2020                   |
|       | Get Oldham Working to engage with<br>6,000 residents and fill 5,000 new<br>employment-related opportunities by<br>2020  | Jon Bloor         | Cllr S<br>Mushtaq | 14/4/2020                    | 31/3/2020 | 31/3/2020                        | Since April 2016 the GOW phase 2<br>programme has filled 5,034 work related<br>opportunities (against a target of 4,061).<br>This consisted of 3,642 jobs,<br>117 traineeships, 606 apprenticeships &<br>669 Work experience placements. The<br>programme has therefore achieved the<br>target set 9 months early. It has been<br>enhanced by £2.5m external funding. | Gerard<br>Jones | 30/4/2020                   |
|       | Encourage 'In work' progression to help<br>at least 400 residents gain new skills so<br>they can gain promotions up the career<br>ladder (Career Advancement Service) | Jon Bloor         | Cllr S<br>Mushtaq | 28/4/2020                    | 31/3/2020 | 30/6/2020                        | Work is currently ongoing to review this<br>programme. It has achieved significant<br>uplift in salary levels for programme<br>attendees. Funding ended March 2020 -<br>work is ongoing to secure external funds.   | Gerard<br>Jones | 30/4/2020                   |
|       | Fight for a Fair Employment borough,<br>and lead the way as a GM Good<br>Employment Charter member  | Jon Bloor         | Cllr S<br>Mushtaq | 28/4/2020                    | 31/3/2020 | 30/6/2020                        | The Council is working towards signing the GM Good Employer Charter. It is also supporting this initiative with promotion via Growth Company and the Council Business Growth and Investment team.   | Gerard<br>Jones | 30/4/2020                   |

| Ref   | Actions  | Action<br>Updater    | Cabinet<br>Member | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)  | Action<br>Owner | Director<br>Approve<br>Date |
|-------|--|----------------------|-------------------|------------------------------|-----------|----------------------------------|--|-----------------|-----------------------------|
| DC191 | Explore options to support parents as<br>co-educators, strengthening the<br>partnership between council, schools<br>and parents  | Andrew<br>Sutherland | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2020 | 30/9/2020                        | Engagement with parents and partners is<br>only possible online, which reduces the<br>service available. However, maintaining<br>links with POINT (Parent/Care Forum) to<br>gauge parent views at this point. Also<br>maintaining the Local Offer to update and<br>guide parents on matters as they arise.   | Gerard<br>Jones | 30/4/2020                   |
| DC193 | Improve support for schools recruiting<br>governors, particularly from<br>underrepresented communities   | Andy<br>Collinge     | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2020 | 30/9/2020                        | Schools and settings closed on 23 March<br>2020 owing to Covid-19. This has slowed<br>the programme to recruit into this area.   | Gerard<br>Jones | 30/4/2020                   |
| DC194 | Council investment will have ensured by 2022 that all new school places created for Oldham children and young people are in good or outstanding schools.   | Andrew<br>Sutherland | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2022 | 31/3/2022                        | Progress continues on extending Crompton<br>House, supporting the build of Bluecoat 2<br>and the new schools at Breezehill and<br>Saddleworth.   | Gerard<br>Jones | 30/4/2020                   |
| DC195 | Oldham to match the national level of<br>school readiness by 2021 through<br>supporting best practice in early family<br>learning support programmes   | Andrew<br>Sutherland | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2021 | 31/3/2021                        | Schools and settings closed on 23 March<br>2020 owing to Covid-19. This is likely to<br>have some longer term impact on our<br>target to match national school readiness<br>by 2021 owing to potential gaps in learning<br>& support that would have otherwise been<br>in place. Predictions indicated a rise to<br>69.1% from 68%. This could have been<br>pushed closer to the 70% target. | Gerard<br>Jones | 30/4/2020                   |
| DC196 | Oldham children and young people<br>(5-16) to report better than national<br>averages of wellbeing by 2021 through<br>targeted support for SEMH(Social<br>Emotional and Mental Health)<br>programmes in schools. | Andrew<br>Sutherland | Cllr S<br>Mushtaq | 23/4/2020                    | 31/3/2021 | 31/3/2021                        | THE EHMW team are providing additional support and resources to schools in response to Covid-19. It is too early to identify if there will be a longer term impact on wellbeing at this stage.   | Gerard<br>Jones | 30/4/2020                   |

| Ref              | Actions  | Action<br>Updater | Cabinet<br>Member    | Date<br>Comments | Due Date   | Forecasted<br>Completion | Comments<br>(Covid-19 impact highlighted in pale red)                                     | Action<br>Owner | Director<br>Approve |
|------------------|--|-------------------|----------------------|------------------|------------|--------------------------|---|-----------------|---------------------|
|                  |  |                   |                      | Reviewed         |            | Date                     |   |                 | Date                |
| DC197            | Promote the Children's Champions   | Elaine            | Cllr A               | 14/4/2020        | 31/3/2020  | 30/6/2020                | Training is being rolled out to current and   | Gerard          | 30/4/2020           |
|                  | scheme so that every child looked after  | Devaney           | Chadderton           |                  |            |                          | new children's champions and an   | Jones           |                     |
|                  | has a champion to support them   |                   |                      |                  |            |                          | evaluation of the children's champions scheme to understand the impacts, outputs          |                 |                     |
|                  |  |                   |                      |                  |            |                          | and outcomes is currently being drafted.  |                 |                     |
|                  |  |                   |                      |                  |            |                          | This continues to be a very successful  |                 |                     |
|                  |  |                   |                      |                  |            |                          | scheme for Children Looked After and Care   |                 |                     |
|                  |  |                   |                      |                  |            |                          | Leavers. 35 young people have a   |                 |                     |
|                  |  |                   |                      |                  |            |                          | champion and one champion is awaiting a   |                 |                     |
| <b>D</b> 0 1 0 0 |  |                   | 0.11                 |                  | 0.4/0/0000 | 0.4/0/0000               | match.  |                 | 0.011/0.000         |
|                  | Explore the options to provide free prescriptions to all children looked after | Elaine            | Cllr A<br>Chadderton | 14/4/2020        | 31/3/2020  | 31/3/2020                | The free prescriptions process is set-up.<br>Health partners have agreed to fund all free | Gerard          | 30/4/2020           |
|                  | and care leavers under 25  | Devaney           | Chaquellon           |                  |            |                          | prescriptions. One young person received  | Jones           |                     |
|                  |  |                   |                      |                  |            |                          | their free prescriptions after testing the  |                 |                     |
|                  |  |                   |                      |                  |            |                          | application process and the system is now   |                 |                     |
|                  |  |                   |                      |                  |            |                          | live.   |                 |                     |
| DE117            |  | Carol             | Cllr A Ur            | 1/4/2020         | 31/3/2020  | 30/6/2020                | Appropriate interventions to be requested   | Helen           | 30/4/2020           |
|                  | metrolink stops and car parks  | Brown             | Rehman               |                  |            |                          | through TfGM as the responsible authority   | Lockwood        |                     |
|                  | Enhance and support all town centres   | Emma              | Cllr S               | 8/4/2020         | 31/3/2020  | 30/6/2020                | The Greaves under offer to a restaurant,  | Helen           | 30/4/2020           |
|                  | by retaining and helping businesses to grow and thrive, and by encouraging     | Barton            | Fielding             |                  |            |                          | due to open in Summer 2020. 18 Greaves<br>Street is under offer to a new leisure use.     | Lockwood        |                     |
|                  | new businesses to start up in empty  |                   |                      |                  |            |                          | Street is under oner to a new leisure use.  |                 |                     |
|                  | properties   |                   |                      |                  |            |                          | 2 grants approved in new Royton Scheme,   |                 |                     |
|                  | p  |                   |                      |                  |            |                          | delay in implementation due to Covid-19.  |                 |                     |
|                  |  |                   |                      |                  |            |                          |   |                 |                     |
|                  |  |                   |                      |                  |            |                          | Business grant scheme being reviewed  |                 |                     |
|                  |  |                   |                      |                  |            |                          | given the potential crisis payments needed  |                 |                     |
|                  |  |                   |                      |                  |            |                          | for businesses who fall outside Govt  |                 |                     |
|                  |  |                   |                      |                  |            |                          | business support packages   |                 |                     |

| Ref   | Actions  | Action<br>Updater  | Cabinet<br>Member   | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)  | Action<br>Owner   | Director<br>Approve<br>Date |
|-------|--|--------------------|---------------------|------------------------------|-----------|----------------------------------|--|-------------------|-----------------------------|
| DE139 | Greater Manchester's Plan for Homes,<br>Jobs and the Environment (aka GMSF):<br>in partnership with GMCA, provide<br>support for the opportunities and<br>implications associated with the<br>proposed development sites across the<br>borough | Emma<br>Barton     | Cllr H<br>Roberts   | 8/4/2020                     | 31/3/2021 | 31/3/2021                        | The next consultation stage is now likely to<br>be delayed due to the impact of Covid 19.<br>We are waiting for confirmation regarding<br>the likely timescales. Evidence and<br>preparation of the GMSF is to continue so<br>that GMCA are in a position to go out to<br>consultation as soon as practical.                                 | Helen<br>Lockwood | 30/4/2020                   |
| DE148 | Maintain our 24-hour road repair<br>promise for priority routes and invest in<br>our secondary routes and highways   | Gordon<br>Anderson | Cllr A Ur<br>Rehman | 6/4/2020                     | 31/3/2020 | 30/6/2020                        | The 1st year of the 3 year £12m Highways<br>Investment Programme is on target – due<br>to efficiencies some works programmed for<br>the 2nd Year are being carried out this<br>financial year ahead of target within<br>2019/20 budget   | Helen<br>Lockwood | 30/4/2020                   |
| DE170 | Review, develop and deliver a new<br>Town Centre Vision, with an associated<br>action plan, children's masterplan, and<br>comprehensive investment plan, which<br>will support our local communities and<br>ensure it is a place that thrives. | Emma<br>Barton     | Cllr S<br>Fielding  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Vision completed and approved.<br>Amalgamated into Creating a Better Place<br>strategic framework to support our<br>residents with new opportunities for homes<br>and employment.<br>Communications plan to be developed in<br>late Summer 2020 to coincide with the<br>review of the Local Plan.<br>Work continues through Covid-19 period. | Helen<br>Lockwood | 30/4/2020                   |

| Ref | Actions   | Action         | Cabinet            | Date     | Due Date  | Forecasted | Comments  | Action   | Director  |
|-----|---|----------------|--------------------|----------|-----------|------------|---|----------|-----------|
|     |   | Updater        | Member             | Comments |           | Completion | (Covid-19 impact highlighted in pale red)   | Owner    | Approve   |
|     |   |                |                    | Reviewed |           | Date       |   |          | Date      |
|     |   | Emma           | Cllr S             | 8/4/2020 | 31/3/2021 | 31/3/2021  | Some delays due to uncertainty with   | Helen    | 30/4/2020 |
|     | Museum and Archive (OMA) Centre to  | Barton         | Fielding           |          |           |            | Covid-19 period.  | Lockwood |           |
|     | enhance the cultural offer in the town  |                |                    |          |           |            |   |          |           |
|     | centre  |                |                    |          |           |            | Interserve have completed their   |          |           |
|     |   |                |                    |          |           |            | pre-contract services work. Staff are   |          |           |
|     |   |                |                    |          |           |            | currently working with Interserve to get  |          |           |
|     |   |                |                    |          |           |            | them to a point where they can commence   |          |           |
|     |   |                |                    |          |           |            | enabling works on the former library, with  |          |           |
|     | Develop and deliver the transformention                                       | <b>F</b>       | 011-0              | 0/4/0000 | 04/0/0004 | 04/0/0004  | the main works starting in the summer.  | Listan   | 20/4/2020 |
|     |   |                |                    | 8/4/2020 | 31/3/2021 | 31/3/2021  | -   |          | 30/4/2020 |
|     | of Oldnam Mumps (Princes Gate) area   | Barton         | Fielding           |          |           |            |   | LOCKWOOD |           |
|     |   |                |                    |          |           |            | application and development timelines.  |          |           |
|     |   |                |                    |          |           |            | The Old Bank has received expressions of  |          |           |
|     |   |                |                    |          |           |            |   |          |           |
|     |   |                |                    |          |           |            | -   |          |           |
|     |   |                |                    |          |           |            |   |          |           |
|     |   |                |                    |          |           |            | Site C – housing site – feasibility and   |          |           |
|     |   |                |                    |          |           |            |   |          |           |
|     |   |                |                    |          |           |            |   |          |           |
|     |   |                |                    |          |           |            | Strategy priorities   |          |           |
|     | Develop and deliver the transformation<br>of Oldham Mumps (Princes Gate) area | Emma<br>Barton | Cllr S<br>Fielding | 8/4/2020 | 31/3/2021 | 31/3/2021  | Travelodge and Lidl - discussions continue<br>with developer regarding expected planning<br>application and development timelines.<br>The Old Bank has received expressions of<br>interest and the Council are in negotiations<br>with developers.<br>Site C – housing site – feasibility and<br>options being developed to support<br>Creating a Better Place and Housing<br>Strategy priorities | Hele     |           |

| Ref   | Actions  | Action<br>Updater | Cabinet<br>Member   | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner   | Director<br>Approve<br>Date |
|-------|--|-------------------|---------------------|------------------------------|-----------|----------------------------------|---|-------------------|-----------------------------|
| DE173 | Develop options / business cases for<br>key projects which will act as enablers<br>for catalytic transformation of Our Town<br>Centre - (examples - Market and retail<br>offer, public services accommodation,<br>culture offer and event space) | Emma<br>Barton    | Cllr S<br>Fielding  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Significant opportunity being developed for<br>town centre, which supports Creating a<br>Better Place agenda.<br>New Market building not progressing - not<br>viable. Wider town centre options under<br>review to ensure future sustainability of the<br>market.   | Helen<br>Lockwood | 30/4/2020                   |
| DE186 | Develop Oldham town centre's night<br>time economy, attracting new, high<br>quality businesses and creating a<br>connected, diverse and safe evening<br>offer  | Emma<br>Barton    | Cllr S<br>Fielding  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Partnership work embedded with GMCA<br>team and GM Night Time Economy<br>Advisor.<br>Creative District work continues with<br>enhanced partnership arrangements with<br>Hack Oldham.<br>Egyptian Room is under offer and<br>negotiations are in place with a view to<br>have a new leisure offer opening in<br>Summer 2021. | Helen<br>Lockwood | 30/4/2020                   |
|       | Double the number of co-operative<br>enterprises active in the borough   | Emma<br>Barton    | Cllr S<br>Fielding  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Oldham in Place Partnership bid was<br>successful as part of a GM proposal to<br>enter into the final bidding phase. Work is<br>ongoing with a hope that activity will begin<br>from January 2021.  | Helen<br>Lockwood | 30/4/2020                   |
| DE190 | Identify sites for public water fountains to support our green agenda  | Gail<br>Aspinall  | Cllr A Ur<br>Rehman | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | On hold due to Covid-19.  | Helen<br>Lockwood | 30/4/2020                   |
|       | Extend our free weekend car parking<br>pledge (up to 3 hours) with unlimited<br>free parking on weekdays after 3pm.  | Emma<br>Barton    | Cllr A Ur<br>Rehman | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Report prepared to be submitted to<br>Portfolio meeting. However – all parking<br>arrangements relaxed and / or suspended<br>to support key workers during Covid-19<br>period.  | Helen<br>Lockwood | 30/4/2020                   |

| Ref   | Actions  | Action<br>Updater   | Cabinet<br>Member  | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner      | Director<br>Approve<br>Date |
|-------|--|---------------------|--------------------|------------------------------|-----------|----------------------------------|---|----------------------|-----------------------------|
| DP213 | Establish joint working with planning to<br>support health promoting environments<br>within the context of the GM spatial<br>framework for new homes, town centre<br>planning and transport infrastructure<br>planning | Katrina<br>Stephens | Cllr Z<br>Chauhan  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Work in response to Council motion on<br>health impact assessments is progressing.<br>A process to provide public health input into<br>Licensing decisions has been scoped, and<br>is on track.   | Rebekah<br>Sutcliffe | 1/5/2020                    |
| DP414 | Create a programme of events and<br>activities to tackle social isolation and<br>increase access to culture  | Katrina<br>Stephens | Cllr Z<br>Chauhan  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Audio-Described & BSL tours and activities<br>at Gallery Oldham on-going. Encountering<br>the Unexpected activity programme<br>engaging older people with natural history<br>collections.Libraries of Sanctuary<br>programme on-going. Reading Friends<br>which targeted older social isolated people<br>now includes younger LGBT groups.<br>Autism and dementia friendly activities | Rebekah<br>Sutcliffe | 1/5/2020                    |
| DP415 | Develop the Local Cultural Education<br>Partnerships   | Katrina<br>Stephens | Cllr S<br>Fielding | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Funding has been secured to appoint a<br>co-ordinator. Core group has broken in to<br>task teams to progress key activities.<br>Continuing to expore match funding options<br>to release Curious Minds development<br>funds to progress objectives.   | Rebekah<br>Sutcliffe | 30/4/2020                   |
| Corpo | rate Objective 2 : Thriving com  | munities v          | where eve          | eryone is                    | empower   | ed to do t                       | heir bit  |                      |                             |
| DA104 | Implement GM Learning Disabilities<br>priorities ensuring all 10 priorities<br>become BAU  | Jayne<br>Ratcliffe  | Cllr Z<br>Chauhan  | 30/4/2020                    | 31/3/2020 | 30/6/2020                        | The GM Learning Disability priorities are<br>managed by the LD Partnership Board.<br>The team continue to work to develop<br>these priorities as work continues on<br>implementing the local strategy. The Head<br>of Service for Learning Disability is working<br>with the team and stakeholders to ensure<br>the priorities are aligned with objectives.<br>This is ongoing.       | Mark<br>Warren       | 30/4/2020                   |

| Ref   | Actions   | Action<br>Updater    | Cabinet<br>Member | Date<br>Comments<br>Reviewed | Due Date   | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)  | Action<br>Owner | Director<br>Approve<br>Date |
|-------|---|----------------------|-------------------|------------------------------|------------|----------------------------------|--|-----------------|-----------------------------|
| DA112 | Review of the community services<br>statutory requirements and compliance<br>to include;-Care Act-Social care Green<br>paper-NHS 10-year plan<br>compliance-LPS(Liberty Protection<br>Safeguarding)/MCA(Mental Capacity<br>Act)                           | David<br>Garner      | Cllr Z<br>Chauhan | 30/4/2020                    | 31/12/2019 | 31/12/2019                       | This continues as an ongoing piece of work<br>that requires ongoing horizon scanning and<br>action on key pieces of legislation and<br>statutory guidance impacting on the work of<br>community services.  | Mark<br>Warren  | 30/4/2020                   |
| DA115 | New legislative frameworks relating to<br>MCA(Mental Capacity Act)/LPS(Liberty<br>Protection Safeguarding) are embedded<br>confidently in practice and leads to an<br>increase in CoP DoLs in community<br>settings                                       | Julie<br>Urmson      | Cllr Z<br>Chauhan | 30/4/2020                    | 31/3/2021  | 31/3/2021                        | Revised MCA Code of Practice is expected<br>in December 2019 and implementation of<br>the legislation by Autumn 2020. This is<br>being monitored.  | Mark<br>Warren  | 30/4/2020                   |
| DA121 | Monitor the effectiveness of the new<br>RAS approach and further develop our<br>personalised approach to our<br>customer's health and social care<br>journey.   | Kirsty<br>Littlewood | Cllr Z<br>Chauhan | 30/4/2020                    | 31/3/2020  | 30/6/2020                        | Reporting arrangements now in place to<br>monitor outputs from the RAS and sub<br>groups established to lead on reviewing the<br>data, to ensure the system is effective.  | Mark<br>Warren  | 30/4/2020                   |
| DA123 | OMBC to continue to take a lead GM<br>role in the GM transformation agenda,<br>working across the core features of the<br>GM ASC Transformation model (which<br>includes supporting people to live<br>independent lives for longer in their own<br>homes) | David<br>Garner      | Cllr Z<br>Chauhan | 30/4/2020                    | 31/3/2020  | 30/6/2020                        | This is an ongoing piece of work that<br>includes involvement in a wide range of<br>different GM Transformation Agendas that<br>reflect the priorities of the Oldham Locality<br>Plan. Involvement levels are dependent on<br>the specific activities. This activity ensures<br>Oldham is represented and takes a lead<br>where appropriate and is able to report on<br>levels of involvement. | Mark<br>Warren  | 30/4/2020                   |
|       | Achievement of our joint vision and<br>priorities for the community health and<br>adult social care service, covering key<br>areas, such as stakeholder relationship,<br>access to services, community<br>enablement and IMT.                             | Mark<br>Warren       | Cllr Z<br>Chauhan | 30/4/2020                    | 31/3/2020  | 30/6/2020                        | Priorities continue to be developed and<br>remain at multiple stages of<br>implementation.   | Mark<br>Warren  | 30/4/2020                   |

| Ref   | Actions                                    | Action     | Cabinet    | Date      | Due Date  | Forecasted | Comments                                     | Action | Director  |
|-------|--|------------|------------|-----------|-----------|------------|--|--------|-----------|
|       |  | Updater    | Member     | Comments  |           | Completion | (Covid-19 impact highlighted in pale red)    | Owner  | Approve   |
|       |  |            |            | Reviewed  |           | Date       |  |        | Date      |
| DC167 | Deliver on the corporate parenting         | Elaine     | Cllr A     | 14/4/2020 | 31/3/2022 | 31/3/2022  | The corporate parenting annual report has    | Gerard | 30/4/2020 |
|       | strategy to significantly improve the life | Devaney    | Chadderton |           |           |            | been signed off by Cllr Amanda               | Jones  |           |
|       | chances of every child in Oldham's         |            |            |           |           |            | Chadderton. The report outlines our          |        |           |
|       | care.                                      |            |            |           |           |            | successes and achievements against the       |        |           |
|       |  |            |            |           |           |            | action plans for 2019/20. Housing are        |        |           |
|       |  |            |            |           |           |            | undertaking a review of our Homeless         |        |           |
|       |  |            |            |           |           |            | Young People offer for 16/17 year olds.      |        |           |
| DC171 | Collaborate with the Early Intervention    | Elaine     | Cllr A     | 14/4/2020 | 31/3/2020 | 31/3/2020  | The review findings are being used to        | Gerard | 30/4/2020 |
|       | and Prevention Review in the               | Devaney    | Chadderton |           |           |            | inform the development of the Oldham         | Jones  |           |
|       | development of Oldham Family               |            |            |           |           |            | Family connect model. A group has been       |        |           |
|       | Connect to ensure that                     |            |            |           |           |            | convened to steer the development of the     |        |           |
|       | recommendations are implemented in         |            |            |           |           |            | tender for the contracted lower level        |        |           |
|       | line with our ambition for Children in     |            |            |           |           |            | services and connectivity with Oldham        |        |           |
|       | Oldham                                     |            |            |           |           |            | Family Connect.                              |        |           |
| DC190 | Support schools to set up breakfast        | Amanda     | Cllr S     | 23/4/2020 | 31/3/2020 | 30/9/2020  | Schools and settings closed on 23 March      | Gerard | 30/4/2020 |
|       | clubs in every ward, and continue          | Richardson | Mushtaq    |           |           |            | 2020 owing to Covid-19. Alternative model    | Jones  |           |
|       | projects to tackle holiday hunger          |            |            |           |           |            | for FSM feeding in place locally and         |        |           |
|       |  |            |            |           |           |            | nationally. Will need to consider summer     |        |           |
|       |  |            |            |           |           |            | holidays.                                    |        |           |
|       |  |            |            |           |           |            | Future support for breakfast clubs will form |        |           |
|       |  |            |            |           |           |            | the basis of a report to Portfolio in due    |        |           |
|       |  |            |            |           |           |            | course, once Covid-19 restrictions are       |        |           |
|       |  |            |            |           |           |            | removed/relaxed.                             |        |           |

| Ref   | Actions  | Action<br>Updater              | Cabinet<br>Member    | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner   | Director<br>Approve<br>Date |
|-------|--|--------------------------------|----------------------|------------------------------|-----------|----------------------------------|---|-------------------|-----------------------------|
| DC199 | Review our fostering and adoption<br>service to create more, stable places for<br>children looked after, including through<br>an incentive scheme for residents to<br>become foster carers | Elaine<br>Devaney              | Cllr A<br>Chadderton | 14/4/2020                    | 31/3/2020 | 30/6/2020                        | The retention of foster carers in the<br>Fostering Service is strong. The payment<br>scheme has been revised to improve<br>recruitment and stability and widen<br>placement choice. There has been a net<br>gain of 12 new, mainstream households<br>and a reduction in the use of Independent<br>Fostering Agencies with 27 children placed<br>at 31.03.20 compared to 32 children in<br>2019. | Gerard<br>Jones   | 30/4/2020                   |
| DC200 | Continue to work to ensure that all our<br>Children Looked After are placed in the<br>borough  | Shirley<br>Woods<br>-Gallagher | Cllr A<br>Chadderton | 1/4/2020                     | 31/3/2021 | 1/4/2021                         | CLA placed in borough is at 56% over the<br>last six months which is slightly below<br>statistical neighbours at 58%. 93.2% of<br>CLA are placed within a 20 mile radius of<br>the child's home. This is above statistical<br>neighbours at 84%. Reviewing out of<br>borough placements remains a priority at<br>the Access to Resource Panel.  | Gerard<br>Jones   | 30/4/2020                   |
| DE124 | Deliver pipeline of 1,000 new homes<br>across the borough – with a range of<br>high quality affordable and aspirational<br>housing   | Emma<br>Barton                 | Cllr H<br>Roberts    | 8/4/2020                     | 31/3/2022 | 31/3/2022                        | Cabinet have approved the following:-<br>- purchase of 19 homes at Primrose Bank,<br>- Countryside as Developer Partner at<br>Fitton Hill (360 mixed tenure homes) and<br>- Flexible Housing Fund.<br>Initial work underway with developer for<br>town centre location – potential for 210<br>town centre units.<br>All development sites closed due to<br>Covid-19.                            | Helen<br>Lockwood | 30/4/2020                   |

| Ref   | Actions  | Action<br>Updater | Cabinet<br>Member   | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner   | Director<br>Approve<br>Date |
|-------|--|-------------------|---------------------|------------------------------|-----------|----------------------------------|---|-------------------|-----------------------------|
|       | Commit to preserving and enhancing<br>the quality of our environment.<br>Prosecuting fly tippers and people who<br>drop litter | Carol<br>Brown    | Cllr A Ur<br>Rehman | 1/4/2020                     | 31/3/2020 | 30/6/2020                        | Enforcement work reacting to service<br>requests continues. Additional work to<br>support cleaner air around schools and the<br>appropriate use of legislation is currently<br>underway.  | Helen<br>Lockwood | 30/4/2020                   |
|       | Review, adopt and implement a new<br>Oldham Housing Strategy 2019  | Emma<br>Barton    | Cllr H<br>Roberts   | 8/4/2020                     | 31/3/2022 | 31/3/2022                        | New Housing Partnership launched in Feb<br>with key stakeholders. Flexible Housing<br>Fund Approved. MoU's being worked up<br>with key partners.<br>Remote engagement during Covid-19   | Helen<br>Lockwood | 30/4/2020                   |
| DE140 | Local Plan Review (Issues and Options)   | Emma<br>Barton    | Cllr H<br>Roberts   | 8/4/2020                     | 31/3/2021 | 31/3/2021                        | Work on Issues and Options continues.<br>Timetable in Local Development Schemes<br>needs to be reviewed in light of Covid 19<br>and windows for site work / community<br>consultation and engagement.   | Helen<br>Lockwood | 30/4/2020                   |
| DE144 | Develop a joint programme of works to<br>improve Air Quality across the Borough<br>and Greater Manchester area                 | Carol<br>Brown    | Cllr A Ur<br>Rehman | 1/4/2020                     | 31/3/2020 | 30/6/2020                        | Delays from Government in the response<br>to the submitted Outline business case.<br>Consultation delayed and work affected by<br>the Covid-19 outbreak.  | Helen<br>Lockwood | 30/4/2020                   |
| DE169 | Improving Private Rented Sector<br>standards   | Emma<br>Barton    | Cllr H<br>Roberts   | 8/4/2020                     | 31/3/2022 | 31/3/2022                        | Empty homes pilot completed P&R on 1<br>property, 2 pending L&R delayed due to<br>Covid-19. TA leasing scheme secured first<br>property, more in pipeline. Bond scheme in<br>operation but slowed down, work to<br>increase amount of properties coming<br>through. Work ongoing re: tenants charter.<br>Some staff redeployed due to Covid-19 to<br>support critical/emergency housing<br>support. | Helen<br>Lockwood | 30/4/2020                   |

| Ref   | Actions  | Action          | Cabinet             | Date                 | Due Date  | Forecasted         | Comments  | Action               | Director        |
|-------|--|-----------------|---------------------|----------------------|-----------|--------------------|---|----------------------|-----------------|
|       |  | Updater         | Member              | Comments<br>Reviewed |           | Completion<br>Date | (Covid-19 impact highlighted in pale red)   | Owner                | Approve<br>Date |
|       | Establish the Oldham Code, setting our expectations for the quality of new homes   | Emma<br>Barton  | Cllr S<br>Fielding  | 8/4/2020             | 31/3/2020 | 30/6/2020          | Draft papers completed outlining approach<br>- this will look specifically at space<br>standards and other relevant optional<br>technical standards.<br>The wider Oldham Code will be developed<br>as part of the Local Plan review.  | Helen<br>Lockwood    | 30/4/2020       |
|       | Work with stakeholders and the wider<br>community to develop voluntary<br>solutions to the problem of vehicle use<br>around schools and vehicle idling; civil<br>enforcement [also see DE192]  | Emma<br>Barton  | Cllr S<br>Fielding  | 8/4/2020             | 31/3/2020 | 30/6/2020          | Resolved.   | Helen<br>Lockwood    | 30/4/2020       |
| DE192 | Work with stakeholders and the wider<br>community to develop voluntary<br>solutions to the problem of vehicle use<br>around schools and vehicle idling;<br>vehicle emmissions [also see DE189] | Carol<br>Brown  | Cllr A Ur<br>Rehman | 1/4/2020             | 31/3/2020 | 30/6/2020          | Work to support cleaner air around schools<br>and the appropriate use of legislation is<br>currently underway.  | Helen<br>Lockwood    | 30/4/2020       |
| DP293 | Lead the strategic development of place<br>based integration and reform across the<br>borough and implement planning for the<br>GM reform white paper.   | Vicky<br>Sugars | Cllr S<br>Fielding  | 8/4/2020             | 31/3/2020 | 30/6/2020          | Geography agreed<br>SDA paper outlining programme phase 1<br>and 2 has been agreed<br>Design partner tenders have come back &<br>will be awarded shortly<br>Place plans are being mobilied as part of<br>Covid 19 Community Bronze & 5 Place<br>Based Hubs have been established to deal<br>with the crisis. This includes Districts,<br>Community Safety, Youth, Housing, Early<br>Help and MH | Rebekah<br>Sutcliffe | 1/5/2020        |

| Ref   | Actions  | Action<br>Updater    | Cabinet<br>Member  | Date<br>Comments<br>Reviewed | Due Date  | Forecasted<br>Completion<br>Date | Comments<br>(Covid-19 impact highlighted in pale red)   | Action<br>Owner      | Director<br>Approve<br>Date |
|-------|--|----------------------|--------------------|------------------------------|-----------|----------------------------------|---|----------------------|-----------------------------|
|       | Work with Senior Officers and Elected<br>Members to develop a narrative for both<br>the place and the organisation that<br>reflects our ambitions, our priorities and<br>our values. | Simon<br>Jones       | Cllr S<br>Fielding | 27/4/2020                    | 31/3/2020 | 30/9/2020                        | Work on the development of a narrative for<br>the Council is being taken forward as part<br>of plans for the Team Oldham Corporate<br>Plan delayed owing to Covid-19. A separate<br>place narrative for Oldham has been<br>commissioned by Emma Barton as part of<br>Creating a Better Place.   | Rebekah<br>Sutcliffe | 1/5/2020                    |
| DP363 | Work with Oldham Coliseum and Arts<br>Council England to agree a sustainable<br>model for the future of performing arts<br>in the borough  | Sheena<br>Macfarlane | Cllr S<br>Fielding | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Design principles agreed and initial site<br>assessment concluded that the footprint of<br>84 Union St/Museum site could<br>accommodate the required facilities. Early<br>design concept shared with stakeholders<br>and governance board. Wider stakeholder<br>engagement scheduled for late March<br>delayed.                                     | Rebekah<br>Sutcliffe | 1/5/2020                    |
| DP366 | Review of prevention and early<br>intervention to inform recommissioning<br>of Early Help  | Liz Lyons            | Cllr S<br>Fielding | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Review completed– Ext to external<br>commissions granted by Cabinet in<br>Nov.Procurement on track for 2 main<br>features of contract for Early<br>Intervention(Formally low & medium level<br>Early Help)& Health Improvement & Weight<br>management services. Additional month<br>on ITT granted due to COVID 19 situation,<br>new go live Nov 20 | Rebekah<br>Sutcliffe | 1/5/2020                    |

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|-------|--|---------------------|--------------------|------------------------------|-----------|----------------------------------|--|----------------------|-----------------------------|
|       | Develop Northern Roots, building<br>relationships with partners and<br>stakeholders, and consulting with<br>residents. [An action in the Economy<br>portfolio re the Alexandra Park depot<br>exists – DE142] | Anna Da<br>Silva    | Cllr S<br>Fielding | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Northern Roots is progressing well,<br>activation of the Northern Roots charitable<br>company is underway, consultation with<br>residents, partners and stakeholders is<br>ongoing, the process to develop a planning<br>application and business model and plan is<br>underway. Pilot projects commenced in<br>early 2020 but have had to be paused due<br>to Covid-19.               | Rebekah<br>Sutcliffe | 1/5/2020                    |
|       | Encourage wider use of our excellent<br>leisure facilities, and better food choices<br>through Healthy Oldham promotions<br>targeting those who benefit the most   | Katrina<br>Stephens | Cllr Z<br>Chauhan  | 8/4/2020                     | 31/3/2020 | 30/6/2020                        | Promoting physical activity opportunities<br>and healthier food choices are key themes<br>in the developing healthy weight and<br>physical activity strategy, including local<br>adoption of the 'That Counts' campaign.<br>Work is underway through the LDP to<br>develop and promote a wider leisure and<br>physical activity offer for the borough.                                 | Rebekah<br>Sutcliffe | 1/5/2020                    |
| DA105 | Lead the work being undertaken with<br>partner organisations to implement a<br>new approach to the delivery of<br>community enablement   | David<br>Garner     | Cllr Z<br>Chauhan  | 30/4/2020                    | 31/3/2021 | 31/3/2021                        | The Community Enablement<br>Transformation Programme is ongoing. A<br>longer term planning review for<br>implementation of the overall enablement<br>programme is now underway along with the<br>development of a business case for phase<br>2 being developed. This work has been<br>impacted by the response to COVID-19.<br>The enablement teams are a key part of<br>the response. | Mark<br>Warren       | 30/4/2020                   |

| Ref   | Actions   | Action             | Cabinet           | Date                 | Due Date   | Forecasted         | Comments   | Action         | Director        |
|-------|---|--------------------|-------------------|----------------------|------------|--------------------|--|----------------|-----------------|
|       |   | Updater            | Member            | Comments<br>Reviewed |            | Completion<br>Date | (Covid-19 impact highlighted in pale red)  | Owner          | Approve<br>Date |
|       | Implementation of the phase 2 cluster<br>and specialised service integration<br>programme to realise true integrated<br>service delivery (links to several<br>business planning actions)                  | Jayne<br>Ratcliffe | Cllr Z<br>Chauhan | 30/4/2020            | 31/3/2020  | 30/6/2020          | Phase 2 of integration is continuing to<br>evolve and develop. The service has been<br>very focused on the transfer of PCFT to<br>SRFT. This transfer took place on 1st July<br>2019.<br>Workshops have taken place with staff to<br>review roles and responsibilities. This work<br>will continue to be implemented. We are<br>progressing to review governance<br>structures including meetings. | Mark<br>Warren | 30/4/2020       |
| DA110 | Oversee the transition of clinical<br>services to NCA(Northern Care<br>Alliance) and ensure OMBC staff and<br>priorities are embedded within the<br>revised governance and employer<br>model arrangements | Mark<br>Warren     | Cllr Z<br>Chauhan | 8/10/2019            | 31/8/2019  | 31/8/2019          | Transfer of staff successfully took place on<br>1 July. The first 100 day check has been<br>completed and work continues to monitor<br>the impact of the transfer.   | Mark<br>Warren | 30/4/2020       |
| DA111 | Development of an Oldham Cares<br>Strategic Commissioning Function<br>(SCF) with the CCG to enable transition<br>to a single commissioning function   | Helen<br>Ramsden   | Cllr Z<br>Chauhan | 30/4/2020            | 31/12/2019 | 30/9/2020          | Oldham has published its refreshed<br>Locality Plan, within which the SCF is<br>referenced. There is a strategic working<br>group on the development of the SCF<br>which Mike Barker leads on. However, due<br>to health and social care's efforts currently<br>being focused on COVID-19 response the<br>operation of these groups has been put on<br>hold.                                       | Mark<br>Warren | 30/4/2020       |

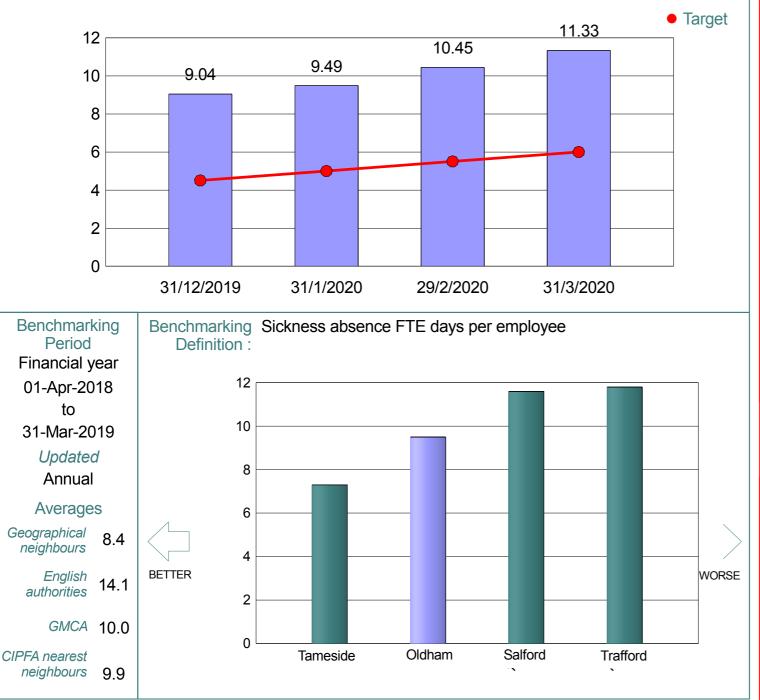
| Ref           | Actions   | Action  | Cabinet  | Date      | Due Date       | Forecasted    | Comments   | Action   | Director   |
|---------------|---|---------|----------|-----------|----------------|---------------|--|----------|------------|
|               |   | Updater | Member   | Comments  |                | Completion    | (Covid-19 impact highlighted in pale red)                                      | Owner    | Approve    |
|               |   |         |          | Reviewed  |                | Date          |  |          | Date       |
| DA117         | Implement a redesigned, integrated  | Helen   | Cllr Z   | 30/4/2020 | 31/3/2020      | 30/6/2020     | Staff have now been appointed and are  | Mark     | 30/4/2020  |
|               | safeguarding model  | Ramsden | Chauhan  |           |                |               | due to commence their roles in April. There                                    | Warren   |            |
|               |   |         |          |           |                |               | is one outstanding post, Head of   |          |            |
|               |   |         |          |           |                |               | Safeguarding. Applications received for this                                   |          |            |
|               |   |         |          |           |                |               | post, and interview date was set, however                                      |          |            |
|               |   |         |          |           |                |               | this was postponed due to Covid-19   |          |            |
|               |   |         |          |           |                |               | outbreak. The interview has been   |          |            |
|               |   |         |          |           |                |               | rescheduled, and will take place in June.                                      |          |            |
|               |   |         |          |           |                |               | Interim Head of Safeguarding has been  |          |            |
| <b>D</b> 0001 |   |         | 0" 0     | 00/4/0000 | 0.1.10.100.000 | 0.0 /0 /0.000 | appointed  |          | 00/4/0000  |
| DC201         | Inclusion (SEND) Strategy will aim to-                                      | Paula   | Cllr S   | 30/4/2020 | 31/3/2020      | 30/6/2020     | Requests for EHCP needs assessments &  | Gerard   | 30/4/2020  |
|               | Increase children educated in the   | Green   | Mushtaq  |           |                |               | the process of assessment continue   | Jones    |            |
|               | borough- Reduce EHC requests and<br>use resources flexibly- Improve post 19 |         |          |           |                |               | despite C-19. The EHCP recovery plan is<br>underway through SEND annual review |          |            |
|               | provision- Ensure a sustainable and   |         |          |           |                |               | team. The impact of the SEND Strategy is                                       |          |            |
|               | effective local offer is in place   |         |          |           |                |               | being reviewed during summer term 2020   |          |            |
|               | enective local oner is in place   |         |          |           |                |               | as part of a wider review in to the high                                       |          |            |
|               |   |         |          |           |                |               | needs block provision. Recommendations   |          |            |
|               |   |         |          |           |                |               | will be finalised by 1st May.  |          |            |
| DE162         | The Medium Term Property Strategy   | Emma    | Cllr S   | 8/4/2020  | 31/3/2022      | 31/3/2022     | New MTPS delivered as part of Creating a                                       | Helen    | 30/4/2020  |
| DETOZ         | (MTPS) is focused on rationalising the                                      | Barton  | Fielding | 0, 1/2020 | 01/0/2022      |               | Better Place.  | Lockwood | 00, 1/2020 |
|               | Council's Corporate Estate (over a 4  |         | i leisg  |           |                |               |  |          |            |
|               | year period)  |         |          |           |                |               | A number of theme work streams are   |          |            |
|               |   |         |          |           |                |               | progressing review land and property   |          |            |
|               |   |         |          |           |                |               | requirements and support savings plans   |          |            |
|               |   |         |          |           |                |               | and future disposals.  |          |            |
|               |   |         |          |           |                |               | requirements and support savings plans   |          |            |

| Ref   | Actions  | Action<br>Updater   | Cabinet<br>Member  | Date<br>Comments | Due Date  | Forecasted<br>Completion | Comments<br>(Covid-19 impact highlighted in pale red)  | Action<br>Owner   | Director<br>Approve |
|-------|--|---------------------|--------------------|------------------|-----------|--------------------------|--|-------------------|---------------------|
|       |  |                     |                    | Reviewed         |           | Date                     |  |                   | Date                |
| DS103 | Through our Welfare Rights Service,<br>support people adversely affected by<br>Welfare Reform.   | Anne<br>Ryans       | Cllr A<br>Jabbar   | 5/4/2020         | 31/3/2020 | 30/6/2020                | The team continues to proactively support<br>those who who contact the team for<br>assistance and have developed out reach<br>arrangements with cluster teams. At the<br>end of Q3 the target for the achievement of<br>additional financial support for customers<br>(£1m for a full year) had been exceeded<br>showing excellent performance by the team                                   | Mike<br>Barker    | 27/4/2020           |
| DS184 | Supporting delivery against key<br>strategies including the town centre<br>vision, the medium term property<br>strategy, income strategy and<br>commercial property investment<br>strategy | Anne<br>Ryans       | Cllr A<br>Jabbar   | 5/4/2020         | 31/3/2020 | 30/6/2020                | Work continues to support these strategies<br>with an update of the CPIS approved at<br>Cabinet on 16 Dec. 2019 together with the<br>Creating a Better Place overarching<br>development strategy approved as part of<br>the capital programme at 26 Feb. 2020<br>Council. Finance officers attend all<br>meetings, working groups and Member<br>briefings to progress the town centre vision | Mike<br>Barker    | 27/4/2020           |
|       | Procurement will carry out a due<br>diligence exercise establishing by<br>category of spend business types within<br>Oldham  | Steve Boyd          | Cllr A<br>Jabbar   | 13/4/2020        | 31/3/2020 | 30/6/2020                | We are now in the process of scheduling targeted engagement with local suppliers in specific cohorts.  | Mike<br>Barker    | 27/4/2020           |
| DS240 | Review council report templates to<br>include the impact on children and<br>young people on every report   | Elizabeth<br>Drogan | Cllr S<br>Fielding | 21/4/2020        | 31/3/2020 | 30/6/2020                | Template currently being finalised.  | Paul<br>Entwistle |                     |
| DS242 | Deliver IT Strategic Roadmap within agreed timeframes in project plan.   | Chris Petrie        | Cllr A<br>Jabbar   | 6/4/2020         | 31/3/2021 | 31/3/2021                | The IT strategic roadmap is on track and being monitored/reviewed at monthly IT Strategic Investment Board meetings.   | Helen<br>Lockwood | 30/4/2020           |

#### S202(CP) Council Sickness Absence

Red Measure

#### **Current and Previous Performance**



#### Follow Up Action and Assurance Details Accountable Lead Martyn Bramwell

#### Follow-up Action

The Improving Attendance Project has been placed on hold as a result of COVID-19. Work to date has assisted in framing the next phase of activities to further progress improvement work to the council's approach to managing attendance.

An action plan has been developed to outline the next steps for the project. This includes assessing root causes, delving into demographics to identify proactive health promotion and support, undertaking qualitative checks with absentees to understand what interventions may have facilitated an earlier return, understanding the impact of early intervention, the effectiveness of wellness action plans, better usage or replacement of EAP services, maximisation of impact associated with physiotherapy services, developing management capability in absence and performance management, consideration of introducing nurse led services, exploring a potential move away from national conditions of pay for sickness, maximising ITrent as an enabler to improved absence management.

All actions have been collated into a plan, leads assigned and indicative timescales for completion pending the return to normal council duty and service provisions.

#### **Director Assurance**

#### Julia Veall

Whilst the absence management project has paused we will be able to make good progress once services resume to a more stable position. In the meantime we have set up systems to manage absence created by COVID-19 which is supporting movement of staff (volunteers) to key service areas.

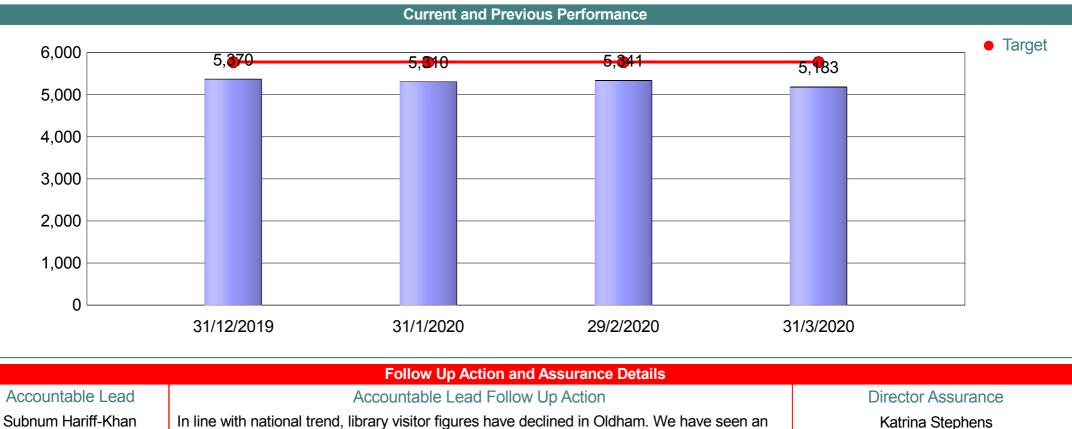
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**Target Date** 

no date available

No Benchmarking Available

M69(CP) Number of library visits per 1000 population. To library service points - not including web visits



increase in access to digital services and supporting those that are housebound or in

closed from Monday 23rd March.

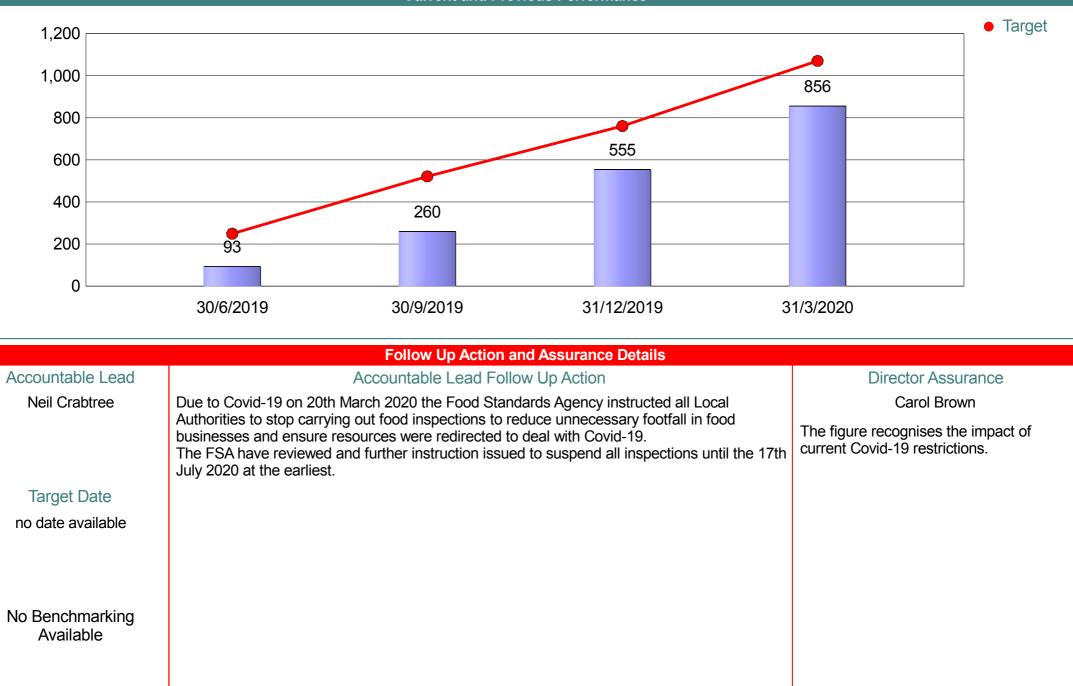
residential care home to access services from home or in their community settings. March

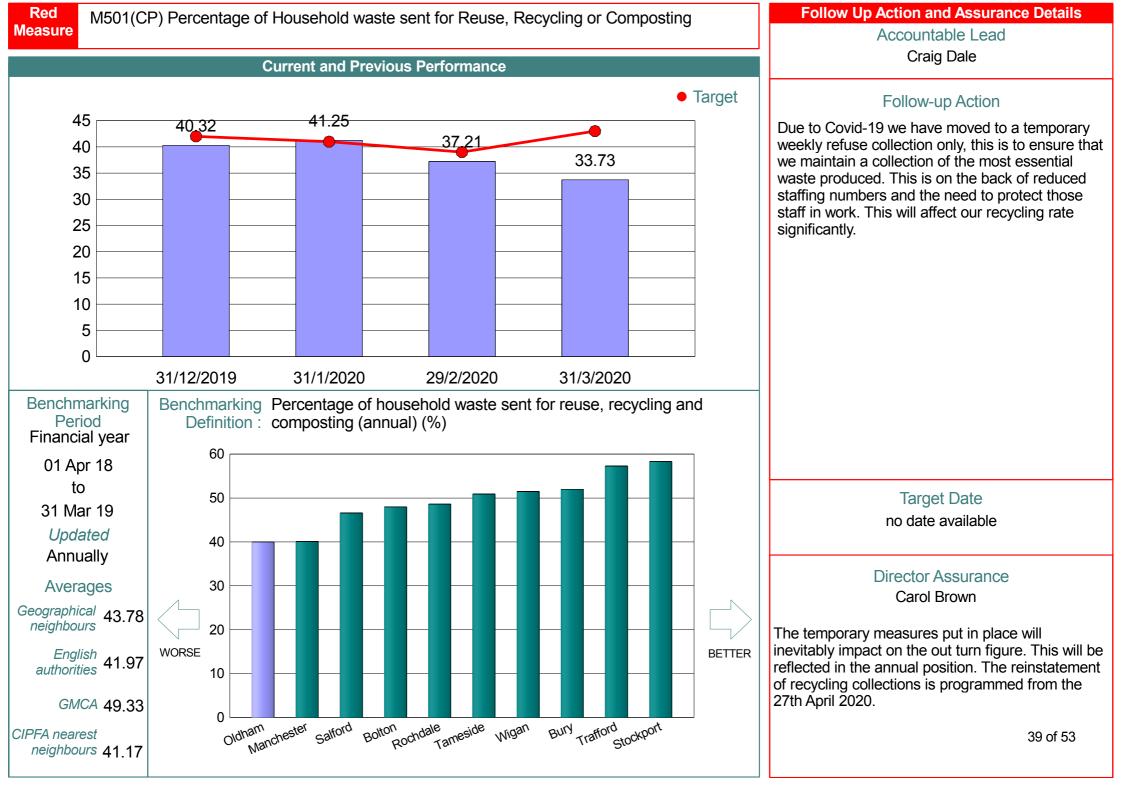
2020 visitor figures have also been hugely impacted by the Covid-19 and all libraries were

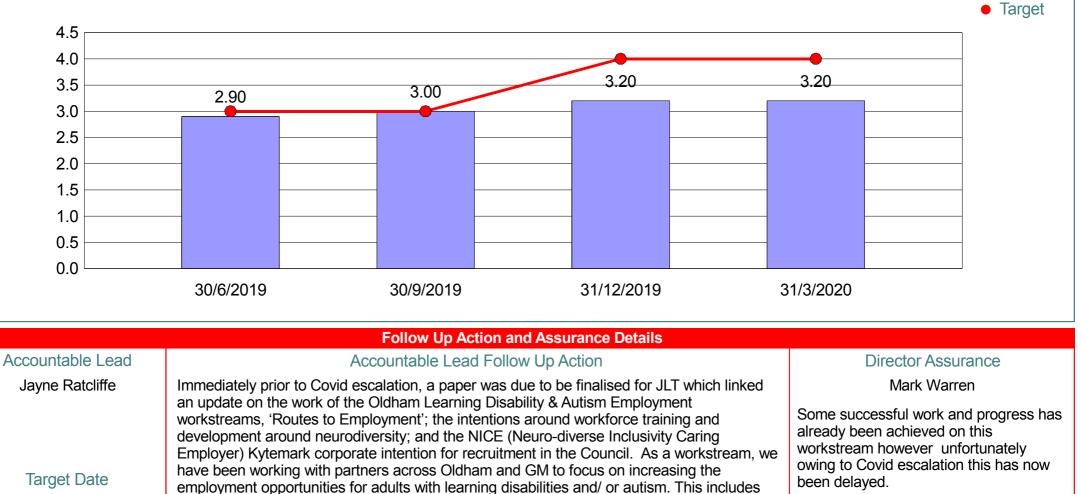
#### Katrina Stephens

Figures for the final quarter have been affected by Covid-19 and the associated closure of libraries. Access to digital resources has been increasing over the course of the year, and has increased particularly significantly since the closure of services due to Covid-19.

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supported employment schemes, internships, apprenticeships and placements, as well as

vocational training and shadowing. The various support services have been mapped in the locality and the working group includes representatives from each service. A Supported Employment Scheme via Pure Innovations was due to start in Oldham in April, but has been

put on hold during covid lockdown. This is a 3 year scheme funded by GM and ESF

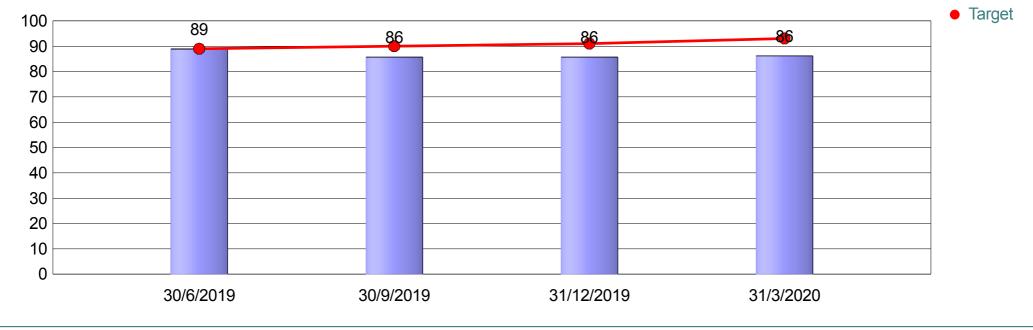
31 Jul 2020

51 Jul 2020

No Benchmarking Available monies.

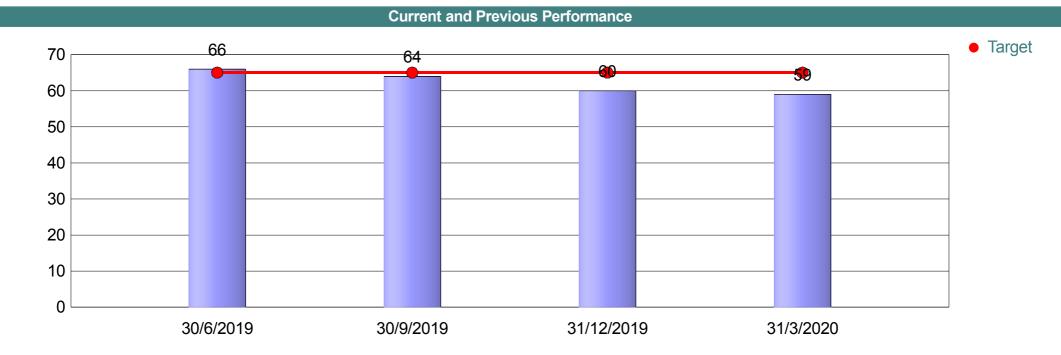
40 of 53





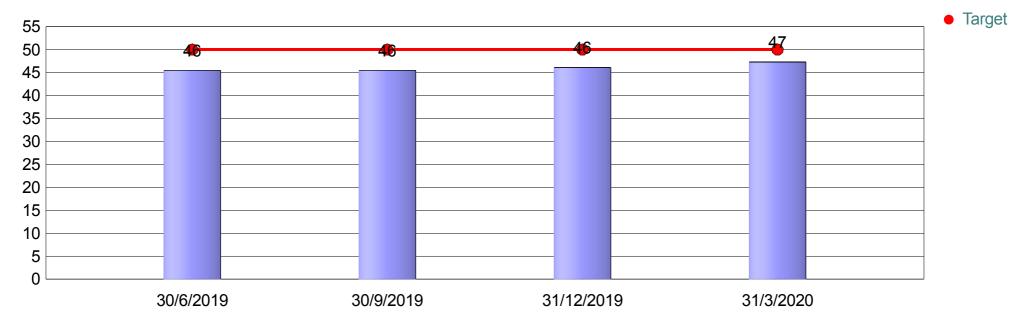
| Follow Up Action and Assurance Details      |  |  |  |  |  |
|---|--|--|--|--|--|
| Accountable Lead                            | Accountable Lead Follow Up Action  | Director Assurance   |  |  |  |
| Helen Ramsden<br>Target Date<br>31 Jul 2020 | Due to significant restrictions in activity from mid March onwards, as a result of covid-19, including the cessation of CQC inspections for ratings purposes, we have been unable to affect any change on the CQC rating of providers. Where improvement plans were already in place, these are, as far as is possible, being monitored and updated virtually, but any improvements in provider performance will not have any impact on the CQC rating of the service until the regulators resume their inspection activity. At this point, that timescale is not known. We are continuing to undertake safeguarding and quality monitoring activity, with much of this occurring virtually where possible, and addressing any concerns arising as a result. | Mark Warren<br>At present, due to COVID -19, we are<br>unable to affect any change on the CQC<br>rating of providers.<br>Safeguarding and quality monitoring<br>work continues to provide assurance and<br>any concerns raised are addressed and<br>monitored. |  |  |  |
| No Benchmarking<br>Available                |  | 41 of 53   |  |  |  |

Red Measure M631 Early Help - Proportion of cases where at least one individual shows an improvement in one or more assessed scores (rolling 12 months)

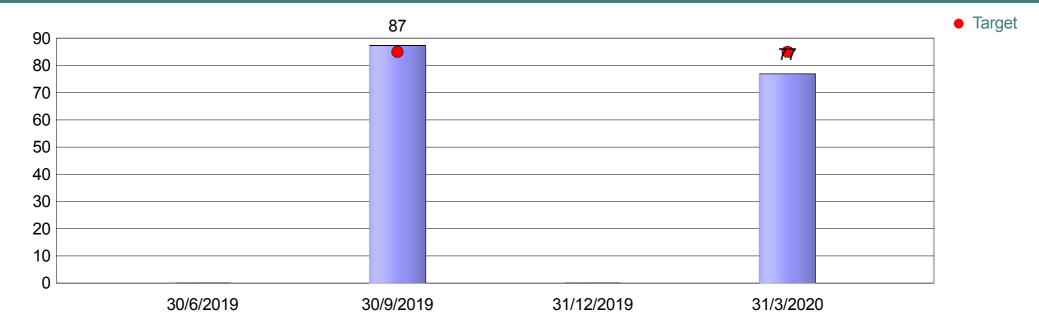


| Follow Up Action and Assurance Details      |  |  |  |  |  |
|---|--|--|--|--|--|
| Accountable Lead                            | Accountable Lead Follow Up Action  | Director Assurance   |  |  |  |
| Bruce Penhale<br>Target Date<br>30 Jun 2020 | Current position: This is a complex measure which incorporates information about Early Help<br>Assessment scores for all members of the family. Although still below target, in month data<br>shows an improvement in performance over February (63.6%) and March (62%).<br>Action: Detailed analysis has been undertaken to understand the drivers of the decline in<br>performance. It is clear that this is particularly associated with an increase in the percentage<br>of cases where someone has failed to give up smoking, or where worklessness remains a<br>problem. A more detailed write up of this and an improvement plan are in preparation. But it is<br>also clear that the current measure is not fit for purpose in measuring the impact of Early Help<br>support on children's lives, and part of the plan is to develop an indicator which more<br>effectively achieves this. | Elaine Devaney<br>The indicator has been skewed during<br>Covid due to the impact on employment<br>and smoking outcomes. Upon evaluating<br>the other factors and interventions<br>received from assessment to case<br>closure, feedback from families shows a<br>positive picture of the impact and<br>progress on children and family's lives. |  |  |  |
| No Benchmarking<br>Available                |  | 42 of 53   |  |  |  |





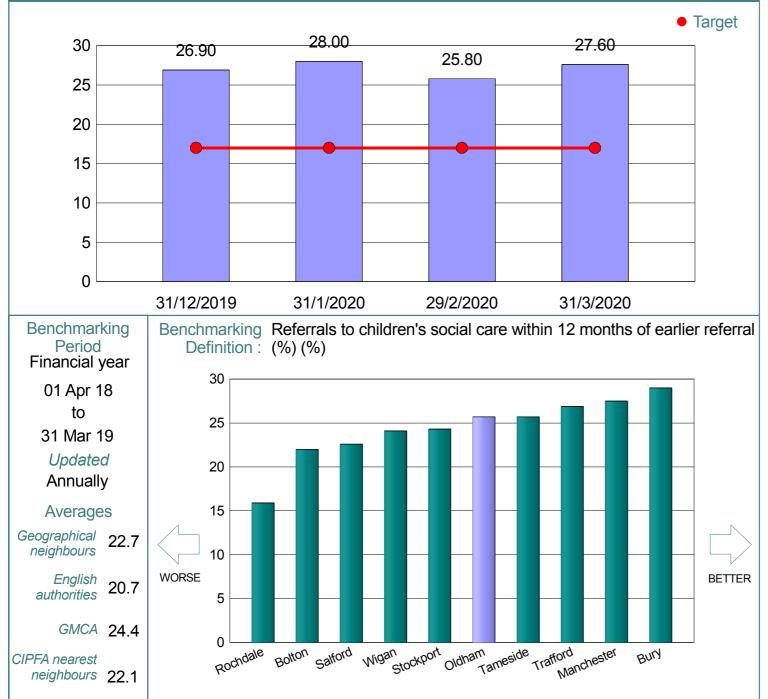
| Follow Up Action and Assurance Details |  |  |  |  |  |
|--|--|--|--|--|--|
| Accountable Lead                       | Accountable Lead Follow Up Action  | Director Assurance   |  |  |  |
| Rebecca Fletcher                       | We missed the end of year target by 2.7 percentage points. In order to improve access to smoking cessation in the coming year, we are implementing NRT via a pharmacy scheme and have moved our smoking in pregnancy service into the midwifery service. This will ensure that our smoking cessation offer will focus on other vulnerable groups. We were out to tender a new health improvement service (including smoking cessation) but this is currently on hold | Katrina Stephens<br>Work to improve uptake & access with<br>stop smoking service (part of Early<br>Help)continues. A process of redesign &<br>retendering had commenced prior to |  |  |  |
| Target Date                            | due to COVID-19. This specification includes a focus on smoking and an increased budget.   | lockdown. Ambition for redesigned  |  |  |  |
| no date available                      |  | service is to improve access to stop<br>smoking supp & increase quit rates,<br>particularly in groups with the highest<br>rates  |  |  |  |
| No Benchmarking<br>Available           |  |  |  |  |  |
|  |  | 43 of 53   |  |  |  |



| Follow Up Action and Assurance Details            |  |   |  |  |  |  |
|---|--|---|--|--|--|--|
| Accountable Lead                                  | Accountable Lead Follow Up Action  | Director Assurance  |  |  |  |  |
| Paula Healey<br>Target Date                       | a national decline.<br>It should be noted that baseline against which two-year old uptake is measured is provided by the DfE,<br>based on lists of potentially eligible parents drawn from the DWP and Universal Credit claims. However,<br>the DfE has been unable to supply complete data since November last year. Therefore, there is a<br>significant margin for error in the uptake rates reported.  | Matt Bulmer<br>Whilst the target of 85% has not been<br>meet, it should be noted that baseline<br>against which two-year old uptake is<br>measured is provided by the DfE, based<br>on lists of potentially eligible parents<br>drawn from the DWP and Universal Credit |  |  |  |  |
| no date available<br>No Benchmarking<br>Available | <ul> <li>Uptake has remained largely consistent but has not recovered to the previous level for several reasons:</li> <li>The impact of the 30 hours free childcare policy on places for two-year olds continues to be reported by many LA's as a factor in falling 2 year-old uptake,</li> <li>Capacity within the Right Start commission has continued to be at a premium and has forced new ways of working. For example an appointment system has been introduced for parents in need of support with the eligibility-checking process, rather than an open drop-in approach.</li> <li>On-going issues with data sharing between the Council and the Bridgewater Healthcare Trust System1, which means that 'live' engagement data to enable close monitoring of uptake and consequent targeting of resources is limited.</li> </ul> | claims. The DfE has been unable to<br>supply complete data since November last<br>year. Therefore, there is a significant<br>margin for error in the uptake rates   |  |  |  |  |

#### Red Measure M664 Percentage of referrals which are repeat referrals to Children's Social Care (rolling 12 months)





Follow Up Action and Assurance Details Accountable Lead Gemma Gerrish

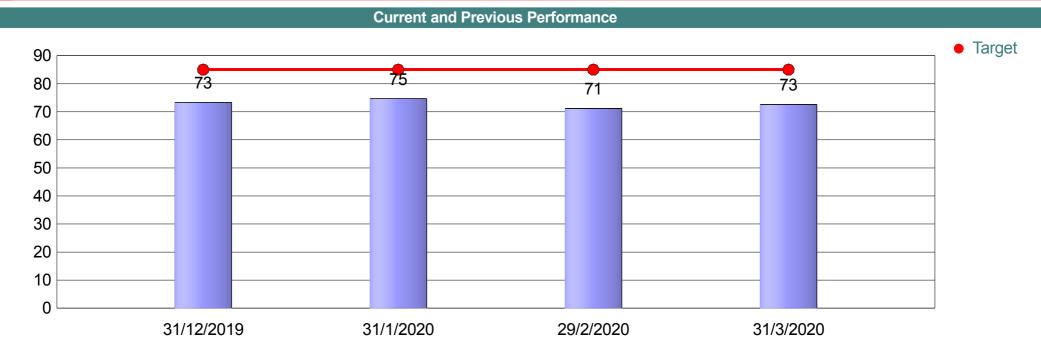
# Follow-up Action

Current position: The re-referral rate had shown signs of improved performance at 17-19% in month in Jan and Feb, which is within the expected target. However, March performance showed an increase in re-referral rate to 23.9% which is considered as a result of overall reduction in contacts (number of referrals 65% of those received Jan and Feb) and impact of early requests for support during COVID-19 being incorrectly directed to the MASH.

Action: All Children's Social Care (CSC) Assessments that result in No Further Action are reviewed by their Head of Service and there is joint challenge around any referral guery. We are actively reviewing partner's conversion rate to identify trends indicating need for training or support. As a result of action taken to improve our processes, there is better integration between Early Help, MASH and Children's Social Care Teams. Any case that has been referred back to CSC, is evaluated by the Head of Service. Assessment quality is also a key factor - high quality assessment and intervention leads to less likely requirement for return to CSC as a re-referral and two key elements for improvement in progress are: monthly Social Work Practice and Trend Forums alongside the launch of new-Practice Standards. Daily Risk Meeting in MASH has also established multi-agency review to ensure improved holistic consideration of threshold response.

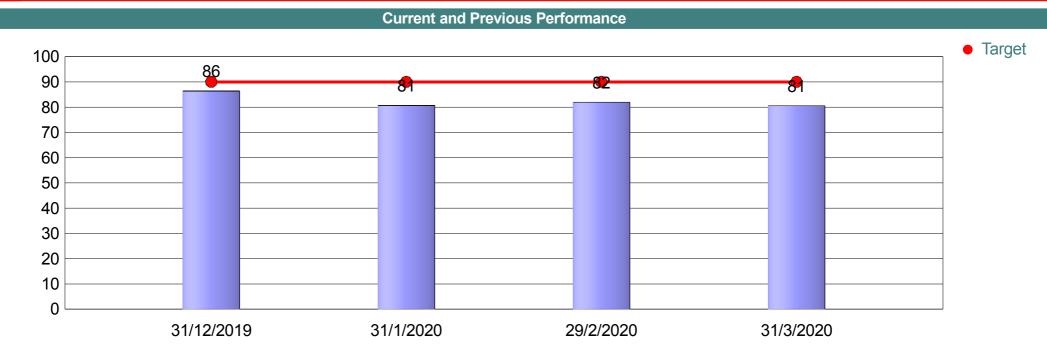
# Director Assurance Elaine Devaney

Performance tools have been developed and launched to effectively analyse child level data. Training has been rolled out to support staff usage of the new tools. More Early Help referrals due to Covid has impacted the referrals into MASH which has also affected the percentage of repeat referrals. 45 of 53

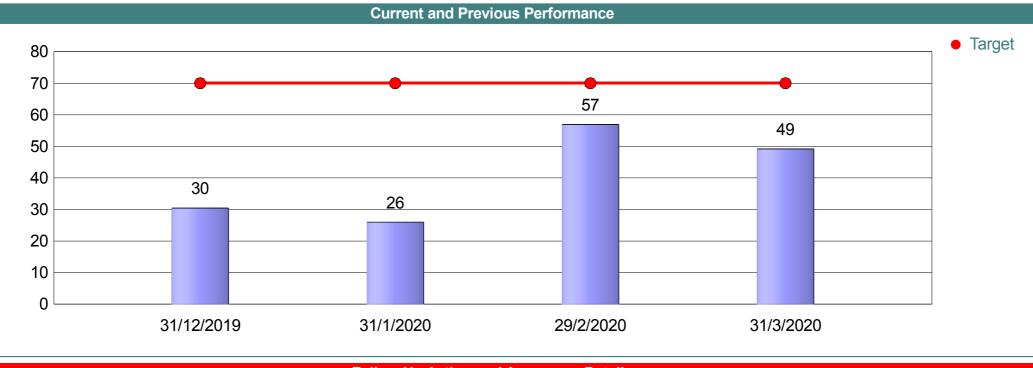


| Follow Up Action and Assurance Details |   |   |  |  |  |  |  |
|--|---|---|--|--|--|--|--|
| Accountable Lead                       | Accountable Lead Follow Up Action   | Director Assurance  |  |  |  |  |  |
| Gemma Gerrish                          | Current position: There remains challenge as in month timeliness of assessments is slightly   | Elaine Devaney  |  |  |  |  |  |
|  | below the expected target at 82.4%. This is above statistical neighbours at 80.7% but below<br>the England average of 83.1%. There is improved performance from the previous two months<br>which needs to be sustained to improve the corporate target.<br>Action: The service has received significant investment to fill outstanding vacancies across                               | The service is in the process of recruiting permanent staff to support the quality and timeliness of assessments. Practice standards have been reviewed and the |  |  |  |  |  |
| Target Date                            | Children's Social Care and the staffing position has improved overall. This has led to a<br>reduction in caseloads to improve social work capacity. To improve current performance, team  | implementation process will be rolled out   |  |  |  |  |  |
| no date available                      | managers are scrutinising and challenging both individual and team performance on a daily<br>basis through improved performance reporting. Where there is a concern that timescales may<br>not be met, the Head of Service is putting in place action plans with timescales for completion<br>to ensure that families are receiving timely assessment and interventions. New Practice |   |  |  |  |  |  |
| No Benchmarking<br>Available           | Standards are being launched with increased expectation on assessments to offer time for management oversight to ensure improved quality and timeliness. It is notable that this measure is closely linked with the re-referral measure – a careful balance between timeliness and quality is needed as data trends indicate a risk of re-referral where timeliness of                |   |  |  |  |  |  |
|  | assessment improves without appropriate scrutiny and challenge.   | 46 of 53  |  |  |  |  |  |

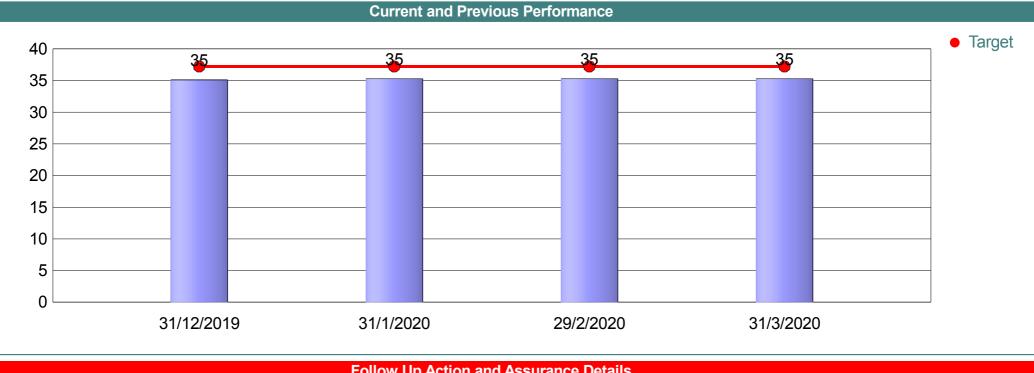
M683 Percentage of ICPCs that take place within 15 working days of a strategy discussion, or the strategy discussion at which section 47 enquiries were initiated if more than one has been held (rolling 12 months)



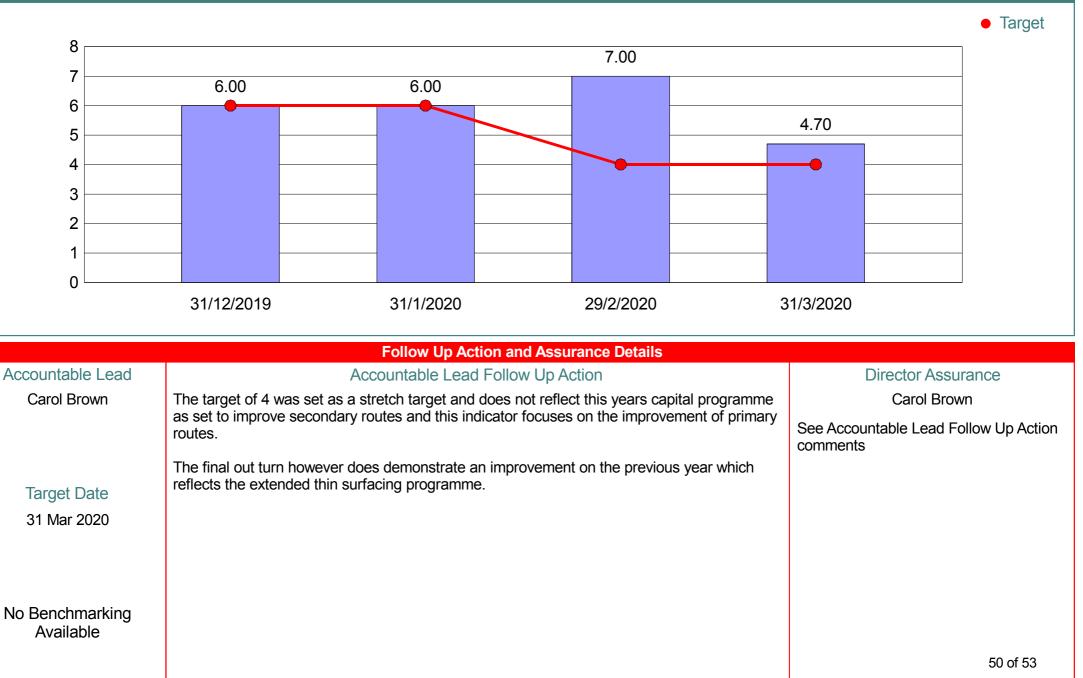
| Follow Up Action and Assurance Details |   |  |  |  |
|--|---|--|--|--|
| Accountable Lead                       | Accountable Lead Follow Up Action   | Director Assurance   |  |  |
| Francine Salem                         | The timeliness of ICPCs within 15 working days is 80% which is below the target of 90%. Our performance remains above Statistical Neighbours and England for the last 11 months. A factor impacting our ability to reach our target was an operational direction to allow up to 8 days before a notification was sent to the Safeguarding Team to request a conference. This practice had adversely impacted on timeliness. Actions: In January 2020 this process changed with the expectation that notifications should  | Elaine Devaney<br>The ICPC process has been reviewed to<br>improve the timeliness and quality of<br>S47s. In the initial weeks of Covid there<br>was an impact on the process that |  |  |
| Target Date                            | be sent on the day of the strategy discussion at which the S47 was initiated (as per Working  | affected the figure this month. This has   |  |  |
| no date available<br>No Benchmarking   | Together 2018 Guidance). This has led to a 36% improvement from January.<br>The practice of Child Protection chairs providing "consultation" has also been removed from<br>the process in order to remove any barriers to timeliness. However, robust discussions and<br>challenge continue to take place regarding the appropriateness of proceeding to an ICPC.<br>The newly developed S47 performance report is supporting the Safeguarding Team to<br>proactively monitor and track any S47s that are ongoing/open that have not been the subject<br>of a notification. | been resolved with additional daily<br>scrutiny and improvement to the process<br>that supports ICPC timescales.   |  |  |
| Available                              | Further action: changes are planned within the Mosaic system during spring 2020 which will change the S47workflow to include a "request" for conference following management oversight to include the list of potential invitees to conference to speed up the process  | 47 of 53   |  |  |

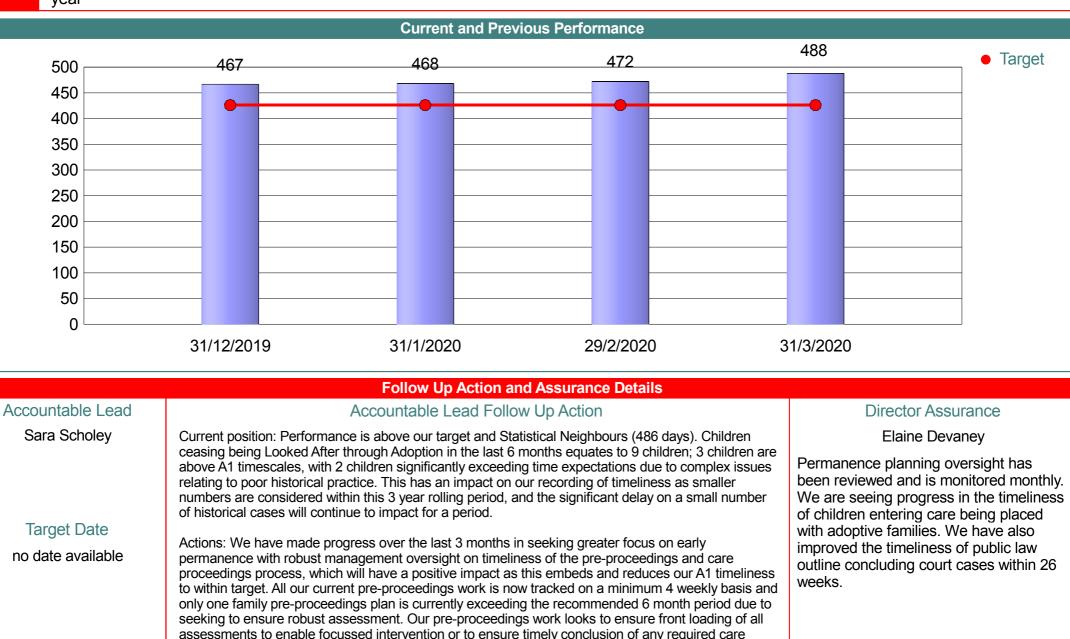


| Follow Up Action and Assurance Details |  |  |  |  |  |
|--|--|--|--|--|--|
| Accountable Lead                       | Accountable Lead Follow Up Action  | Director Assurance   |  |  |  |
| Paula Green                            | The cumulative % for timeliness on annual review paperwork has decreased due to Covid-19. They have been informed that ARs still need to take place and a virtual process has been | Tony Shepherd  |  |  |  |
| Target Date                            | devised by the LA to ensure this happens.  | The team have now established a robust<br>virtual model which involved all partners<br>and we anticipate an improvement in the<br>percentage moving in to the summer<br>months, not withstanding Covid-19. |  |  |  |
| 31 Mar 2020                            |  | , C  |  |  |  |
| No Benchmarking<br>Available           |  |  |  |  |  |
|  |  | 48 of 53   |  |  |  |



|                              | Follow Up Action and Assurance Details  |   |
|------------------------------|---|---|
| Accountable Lead             | Accountable Lead Follow Up Action   | Director Assurance  |
| Adrian Calvert               | The outcomes were not as high as we would have hoped and we have continued to work with   | Matt Bulmer   |
| Target Date                  | the schools, academies and the regional schools commissioner in a coordinated approach to support the schools and academies. There will be no national reporting of KS4 outcomes this academic year due to the Covid-19 pandemic. | Although predicted data was suggesting<br>there would be improvement across both<br>English and Maths in September 2020.<br>There will be no national data this<br>academic year due to Covid-19. |
| Ŭ                            |   |   |
| 31 Mar 2020                  |   |   |
| No Benchmarking<br>Available |   |   |
|                              |   | 49 of 53  |





proceedings. A monthly panel chaired by the Assistant Director has commenced to ensure effective

and regular oversight of our Early Permanence.

No Benchmarking

Available

## Appendix IV - Risks associated with Actions

Details of any Red risks will appear below the matrices



| Linked to Action       | Ref | Risk<br>Updater | Risk Description | Cabinet<br>Member | Likelihood | Impact | Mitigation | Date Risk<br>Reviewed |
|------------------------|-----|-----------------|------------------|-------------------|------------|--------|------------|-----------------------|
| No Red risks to displa | y   |                 |                  |                   |            |        |            |                       |
|                        |     |                 |                  |                   |            |        |            |                       |

# Appendix V - Amendments

Details of potential changes to be made to the Corporate Performance Report

Performance Measure amendment(s)

| Measure Name | Amendment                  |
|--------------|----------------------------|
|              | None requested this month. |
|              |                            |
|              |                            |

## Action amendment(s)

| Action Name | Amendment                  |
|-------------|----------------------------|
|             | None requested this month. |
|             |                            |
|             |                            |
|             |                            |